

Speaking (20 pts)

A. Do a role-play with a partner. Choose one of these situations. Use the Language for speaking box to help you.

You have to check out of your hotel room at 11 a.m., but you are not leaving the city until 4 p.m. You need somewhere to leave your luggage. Call the front desk of the hotel and ask for help.

You work in a big company. You think you left your phone in the canteen at lunchtime. Call the main reception of the company and ask them to check.

You have just started a course at your local college, but you now have a problem with the class time. You would prefer to study later or on a different day. Call the secretary and ask if you can change class.

LANGUAGE FOR SPEAKING making enquiries

When we make enquiries, we generally use polite forms in English.

Dealing with enquiries

How can I help you?

Could I just check some details?

Can I help you with anything else?

Making enquiries

Could you check this number for me?

I wonder if you could check this number for me.

Just one last question.

Example:

Customer Hello, I wonder if you could help me with something.

Receptionist Of course! How can I help you?

Customer I'm in a bit of a situation. I [describe your situation].

Receptionist I see. Could I just check some details? [Ask for specific details]

Customer Yes, that's correct. [Respond with any necessary details.]

Receptionist [Offer a solution]

Customer Thank you! Just one last question: [Ask any follow-up question]

Receptionist [Provide additional information or answer the follow-up question.]

Customer That's very helpful.

Receptionist Can I help you with anything else?

Customer No, that's all, thank you! You've been very helpful.

Receptionist You're welcome! Have a great day.

Listening (20 pts)

B. ▷ Listen and write the number of words you hear. Short forms (e.g. *don't*) count as one word.

1. _____
2. _____
3. _____
4. _____
5. _____

C. ▷ Listen and write the sentences or questions you hear.

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____
9. _____
10. _____

Writing/Grammar (25 pts)

D. Match 1–5 to a–g to make complete sentences. There are two letters that you don't need.

1. You will really love your trip to Istanbul. Everyone is so friendly and you'll definitely ...
2. They cancelled so many trains yesterday that when one finally departed ...
3. It can be very peaceful living miles from anywhere but ...
4. After twenty years living in the same city ...
5. Before you think about settling down ...

a make sure you've done all the things you want to do first.
b you may miss the shops and entertainment facilities.
c everyone was packed in like sardines.
d we will run out of space.
e be all over the place.
f feel at home.
g he knew it like the back of his hand.

E. Put the words in italics into the correct order to make predictions about the future.

1. In the next twenty years, air travel *quicker* / *probably* / *get* / *will* than it is now.

2. By the end of this century, the world population *increase* / *to* / *likely* / *is* even further.

3. Our grandchildren *have* / *possibly* / *will* / *cars* that fly in their lifetimes.

4. I'm not a fan of ebooks and I'm sure they *won't* / *replace* / *definitely* / *books* – at least, I hope not!

5. Most people are *working* / *to* / *unlikely* / *stop* and let robots do everything for them!

F. Complete the mini-dialogues with the correct form of *will* or *be going to*.

Ahmed Do you have any holiday plans for the summer?

Safir Yes, I ¹ _____ go to Egypt for two weeks.

Isabella What do you think life ² _____ be like in 100 years' time?

Yassir I have no idea – it's so far away!

Seoung Oh no, I've left my diary at work!

Yoon Don't worry. I have to collect my coat from the office so I ³ _____ get it for you.

Natalia I can't believe I've lost my ticket for the concert tonight!

Elena That's such bad luck. And you ⁴ _____ get another one now, it's completely sold out.

Dean Have you heard that the forecast is for snow later?

Sandra Well, it doesn't look like it

⁵ _____ snow yet – the sun's still shining.

G. Complete the sentences with words from the box. There are three words that you don't need.

cliffs	forests	pools	scenery	season	soil	sunset	sunshine
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THE SEGODA RESORT – LUXURY AT ITS FINEST

The luxury Segoda resort is located high up on the ¹ _____ offering beautiful views out to sea. Our resort offers three heated ² _____ which are open all day for you to swim in – or just relax in the warm ³ _____ with a book! You will also love exploring the island with its ⁴ _____ which are full of beautiful trees and exotic creatures. Whatever time of year you come, you will find that every ⁵ _____ has something special to offer. So call us now and book your holiday of a lifetime!

H. Choose a place you know quite well and write a description. Use the Language for writing box to help you.

LANGUAGE FOR WRITING writing a description of a place	
<p>Make your descriptive writing more interesting by:</p> <ul style="list-style-type: none">referring to the <u>same thing</u> with different phrases and words ... <i>surrounded by mountains and green fields. In spring the meadows are full of brightly coloured wild flowers.</i>using a mixture of nouns and reference words ... <i>walking around the top of the medieval city walls. Still in excellent condition, they provide a calm walkway, shaded by trees.</i>addressing the reader directly, using imperatives and questions ... <i>enjoy the sunshine ... Fancy a picnic?</i>using a variety of adjectives <i>narrow ancient tasty fascinating</i>	

Reading (20 pts)

I. Read the article about holidays in space. Decide if the sentences are true (T) or false (F). If there is no information about this, choose 'not given' (NG).

Holidays in space

Have you ever dreamed about spending your holidays somewhere completely different? Forget the sun-soaked beaches, ignore the city breaks – your favourite new destination might be right above your head. Yes, space could soon be the newest, most exclusive holiday destination for those prepared to make the trip. Space technology has progressed rapidly in recent years; robots collect information on planets as far away as Mars, and space stations study the effects of long-term space flight on the human body. In fact, technology has developed to such an extent that some companies are now working on plans to create tourist destinations in space.

As far back as 2011, engineers started working on Hotel in the Heavens, a four-room hotel in space that will be home to up to seven guests at a time. Naturally, only very wealthy individuals or researchers paid for by private companies will be able to take advantage of this out-of-this-world hospitality. However, as this kind of holiday becomes more popular, prices will probably decrease. Companies predict that by the middle of the century people on average salaries should be able to afford the trip.

But what kind of holiday would such a trip really make? Well, the journey itself could be enough to put most people off, and once there, they'd only be able to drink fruit juice or iced tea – alcohol would be banned – and food would have to be prepared on Earth, then reheated in space in a microwave. On the plus side, the views would be breath-taking and guests would be able to see sixteen sunrises and sunsets every day. They'd also be able to experience the thrills of weightlessness in zero gravity.

If you're really desperate to go into space, but can't afford the huge prices, you might consider joining the Mars One project, which is looking for people aged eighteen or over to join a settlement on Mars. Successful applicants would need to undergo several years of 'space training' before the launch, and of course there are many potential risks. The main thing to consider before signing up, though, is the fact that once there, you won't be able to return to Earth again. You might just decide to stick with that fortnight at the beach after all!

1. The first space hotel has already been completed.
T / F / NG
2. The cost of a trip into space will get less over time.
T / F / NG
3. Only certain food and drink will be allowed at the space hotels.
T / F / NG
4. It's possible to win a trip with the Mars One project.
T / F / NG
5. People travelling with Mars One will have to remain on Mars forever.
T / F / NG

J. Read the article again and complete the sentences. Use one word from the text for each answer.

1. Research is being done into the _____ effects of space travel.
2. When holidays in space are more _____, it will cost less to go.
3. Many people will not be keen to make the _____ into space.
4. It will be amazing to _____ what it's like not to weigh anything!
5. Preparation for the Mars One project will take a number of _____.