

**Belinda** Well, I [ ] to say it because it's [ ] a cliché, but it's my mother-in-law. She's a nice [ ], don't [ ] me [ ], and on the whole we get on well, but one thing she [ ] which I [ ] is really [ ] is that [ ] she comes for a [ ] she criticises my [ ]. I'm [ ] a professional, obviously, but I think I'm a pretty good [ ] and it really annoys me, especially after I've [ ] [ ] making something really nice.

**Damien** Well, he lives in London and he likes [ ] up to stay [ ] time to time, [ ] is great. But he's just [ ] me saying he's coming [ ] month and he's [ ] his new [ ]. I [ ] he's just got this dog and he's very keen [ ] it, and [ ] like leaving it [ ] but it's still a puppy and my [ ] and I aren't very [ ] dogs. Also we've just [ ] our house, and we've [ ] a lot of work on the [ ], and I'm pretty sure the dog's going to [ ] them both.

**Miranda** Hi there. My problem's with my nephew, my sister's [ ]. He's [ ] years old and his parents [ ] give him any [ ]. So he's really [ ], and whenever they come to [ ] house he just [ ] all the time, [ ] on the furniture, makes a [ ] in the kitchen. He even [ ]s on the walls! It's really [ ]g, but my sister's very [ ] about me criticizing her son, so generally I don't say anything. But I've [ ] the point where I'd almost [ ] it if they didn't come round.

PHRASES FROM LISTENING TO USE IN SPEAKING. MATCH THE PHRASES ON THE LEFT WITH THEIR MEANINGS ON THE RIGHT.

I hate to say it	it's a delicate subject
don't get me wrong	very
on the whole	I don't want to say this
pretty + adj	to like something (x2)
be keen on	in general
be into	in general
to be very sensitive about something	

c 4.10 Listen and complete some extracts from the advice that Sarah gives.

**Advice for Belinda**

- 1 I think you ought to be the one \_\_\_\_\_.
- 2 You shouldn't \_\_\_\_\_, because she won't change her opinion.
- 3 I think you should politely but directly \_\_\_\_\_.
- 4 To be honest, you don't really have to \_\_\_\_\_.

**Advice for Damien**

- 3 I think you should politely but directly \_\_\_\_\_.
- 4 To be honest, you don't really have to \_\_\_\_\_.

**Advice for Miranda**

- 5 You must \_\_\_\_\_ before their next visit.
- 6 Explain that he has to \_\_\_\_\_ a bit when he's visiting.
- 7 'You mustn't \_\_\_\_\_.'