

INTERCHANGE 6 I'm terribly sorry.

A PAIR WORK Look at these situations. Act out conversations. Apologize and then give an excuse, admit a mistake, or make an offer or a promise.

useful expressions

I'm sorry. / I didn't realize. / I forgot. You're right. / I was wrong.

I'll ... right away.

I'll make sure to ... / I promise I'll ...



Student A: You are trying to watch the movie.

Student B: You are talking on your phone.

A: Excuse me. I'm trying to watch the movie.
Could you please turn off your phone?

B: I'm so sorry ...

Student A: You are the server.

Student B: You are one of the customers.

A: Oh, I'm terribly sorry ...

B: _____



Student A: You have just arrived for the meeting.

Student B: You are making a presentation.

A: I'm sorry I'm late ...

B: _____

Student A: You are the host.

Student B: You broke the vase.

A: Oh, no! My vase.

B: _____

B GROUP WORK Have you ever experienced situations like these?

What happened? What did you do? Share your stories.