Preparation

Do this exercise before you listen. Write the correct word in the boxes below the picture.

cash	credit card	receipt
checkout	changing rooms	T-shirt

1. Check your understanding: shop assistant or customer

Do this exercise while you listen. Circle *Shop assistant* or *Customer* for these sentences.

Shop assistant	Is it OK?	*Customer*
Shop assistant	And in purple?	*Customer*
Shop assistant	Would you like to pay with credit card or with cash?	*Customer*
Shop assistant	Can I help you?	*Customer*
Shop assistant	Yes, have you got this T-shirt in other colours?	*Customer*
Shop assistant	Can I try it on?	*Customer*
Shop assistant	What size do you want?	*Customer*

LIVEWORKSHEETS

2. Check your understanding: gap fill

Do this exercise while you listen.

1. What size T-shirt does the customer want? _____
2. Does the shop have a medium size purple T-shirt? _____
3. What colour T-shirt does the customer try on? _____
4. Does the customer buy the red T-shirt? _____
5. How much does it cost? _____
6. Does the customer pay by credit card or with cash? _____

Discussion
What was the last item of clothing you bought? Where and when did you buy it? Are you happy with it?