TN1 – U8 – L3 – Listening

LOCATION 1 [M = Spanish]
M: Where are the men's ..... ?
F: Right here on the ..... floor in men's casual. That department is in the back of the store, right in front of the .....
M: Back of the store? Thanks! Oh. And the .....?
F: In the ....., near the elevators.
M: Thanks! F: No problem.

LOCATION 2 [M = Indian]
F: Yes, sir. How can I help you?
M: I'm looking for the ..... department.
F: Men's or women's?
M: Children's, actually.
F: The children's department is ..... Take the ..... to the second floor and walk to the ..... of the store. It's right there. You'll see it.

LOCATION 3 [M = U.S. regional]
M: Excuse me. Where's the restaurant?
F: There are two restaurants, sir. There's a coffee shop and a self-service .....
M: The coffee shop.
F: That's downstairs in the basement.
M: How do I get there?
F: Just take the ..... and turn ..... when you get off.

LOCATION 4
M: Excuse me, ma'am. Where is the lingerie department? I'd like to buy something ..... for my .....
F: The lingerie department is on the ..... floor, in the front of the store. Just go up the stairs and turn .....

LOCATION 5
F1: I'm looking for .....
F2: Purses? They're in accessories.
F1: Where's that, please?
F2: Go straight down the ..... It's just after you pass the escalators.
F1: Thanks!

LIVEWORKSHEETS