

## BÀI TẬP PART 3

Questions 1-3 refer to the following conversation.

**1. What are the speakers discussing?**

- (A) An arrival time
- (B) A seat assignment
- (C) A ticket price
- (D) A travel policy

A	B	C	D
A	B	C	D
A	B	C	D

**2. Where is the conversation taking place?**

- (A) In a parking garage
- (B) At a car rental agency
- (C) On a train
- (D) In a baggage claim area

**3. What does the man say he will do?**

- (A) Show his identification card
- (B) Gather his luggage
- (C) Ask for a refund
- (D) Speak with a supervisor

**W-Am** Excuse me, sir, but I think you're in my (1) \_\_\_\_\_, 14-A?

**M-Au** Let me (2) \_\_\_\_\_ at my ticket... hmm, no, it seems I'm in (3) \_\_\_\_\_.

My ticket says 14-A as well.

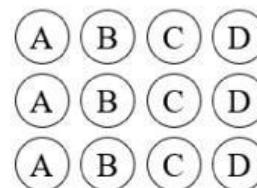
**W-Am** Well ... this is train car five. Are you sure you're in the right car?

**M-Au** Oh, pardon me! I'm 14-A in car six. I've put my bags on the (4) \_\_\_\_\_, so just give me a moment to get my things (5) \_\_\_\_\_.

**Questions 4-6 refer to the following conversation.**

**4. What will the man do on Monday?**

- (A) Attend a seminar
- (B) Graduate from school
- (C) Start a new position
- (D) Receive an award



**5. Why does the man say he is busy?**

- (A) He is moving into a different office.
- (B) He is meeting with some clients.
- (C) He has an upcoming business trip.
- (D) He has a project deadline.

**6. What does the woman offer to do?**

- (A) Review an expense report
- (B) Arrange a company celebration
- (C) Introduce the man to a colleague
- (D) Provide the man with supplies

**W:** Pablo, I heard about your promotion. That's great news! (1) \_\_\_\_\_do you (2) \_\_\_\_ your new position?

**M:** Thanks very much; I start on Monday. Things are a little (3) \_\_\_\_\_ at the moment, though, because my new office is on a (4) \_\_\_\_\_, and I have to move all my (5) \_\_\_\_\_ there.

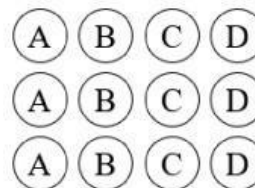
**W:** I just took inventory of the (6) \_\_\_\_\_, so if you need anything to help you (7) \_\_\_\_\_ let me know.

**M:** That would actually be very helpful. I can't believe how many things I've accumulated over the years! Do you think I can get some cardboard boxes and tape?

Questions 7-9 refer to the following conversation.

7. Where does the conversation most likely take place?

- (A) At a library
- (B) At a theater
- (C) At a museum
- (D) At a restaurant



8. What problem does the man mention?

- (A) A brochure contains an error.
- (B) A shipment is late.
- (C) A guest list has been misplaced.
- (D) A computer is not working.

9. What will the woman most likely do next?

- (A) Contact a coordinator
- (B) Submit a work order
- (C) Upload some images
- (D) Purchase some supplies

**W-Br:** Hi, Jorge. How's preparation coming along for the new (1) \_\_\_\_\_?

**M-Au:** Well, we're a little bit behind actually...The Museum of Plastic Arts is loaning us several sculptures, but (2) \_\_\_\_\_ been delayed.

**W-Br:** Oh, no. Is there any way I can help?

**M-Au:** Well ... (3) \_\_\_\_\_ the sculptures should be here this afternoon, and this is the list of things that still need to get done.

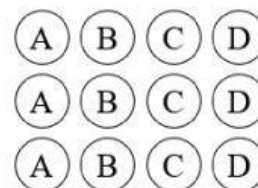
**W-Br:** Hmm ... how about you finish setting up the final pieces, and (4) I'll \_\_\_\_\_ photographs of the completed displays to our Web site?

**M-Au:** That'd be great, thanks!

**Questions 10-12 refer to the following conversation.**

**10. Who most likely are the speakers?**

- (A) Clearers
- (B) Servers
- (C) Nutritionists
- (D) Food critics



**11. Why will the man talk to some cooks?**

- (A) To compliment their work
- (B) To ask for some advice
- (C) To change an assignment
- (D) To update an order

**12. What does the man mean when he says, "I have tickets to a baseball game on Thursday"?**

- (A) He cannot help the woman.
- (B) He has similar interests as the woman.
- (C) He wants to invite the woman to an event.
- (D) He is concerned that tickets will sell out.

**W-Am** Oh, Jason - the people at table two (1) \_\_\_\_\_ of French fries. They said they forgot to tell you when you took their order.

**M-Cn** Is that a small or large order of fries?

**W-Am** Small.

**M-Cn** Thanks for letting me know. I'll go tell the cooks to (2) \_\_\_\_\_.

**W-Am** Great. Oh, by the way, do you think you could (3) \_\_\_\_\_ this Thursday from twelve to five? I forgot I have a dentist appointment.

**M-Cn** Uh ... I have tickets to a baseball game on Thursday.

**W-Am** OK, no problem.

**Questions 13-15 refer to the following conversation.**

**13. Why is the man calling?**

- (A) To inquire about a job
- (B) To request a prescription
- (C) To ask about business hours
- (D) To reschedule an appointment

A	B	C	D
A	B	C	D
A	B	C	D

**14. What does the woman say about Dr. Ramirez?**

- (A) She is presenting at a conference next week.
- (B) She works at two different locations.
- (C) She teaches at a medical school.
- (D) She usually does not work on Wednesdays.

**15. What does the woman give to the man?**

- (A) Directions to a medical center
- (B) A Web site address
- (C) A phone number
- (D) A cost estimate

**M-Au** Hello, this is Don Simons. I (1) \_\_\_\_\_ with Dr. Ramirez on Wednesday, but I'm afraid I (2) \_\_\_\_\_.

**W-Br** OK. When would you be able to come in?

**M-Au** How about on Thursday?

**W-Br** Dr. Ramirez works at Brookside Medical Clinic on Thursdays. She's (3) \_\_\_\_\_ on Mondays and Wednesdays. You'll have to call them to schedule an appointment.

**M-Au** Oh, I see. Do you have (4) \_\_\_\_\_?

**W-Br** Yes, it's 555-0102. Be sure to let them know that you usually see Dr. Ramirez at this location.



**Questions 16-18 refer to the following conversation.**

**16. Where are the speakers?**

- (A) At a supermarket
- (B) At a furniture store
- (C) At a clothing retailer
- (D) At an automobile repair shop

A	B	C	D
A	B	C	D
A	B	C	D

**17. Why does Tom ask the woman for help?**

- (A) A receipt is missing.
- (B) A computer is broken.
- (C) A warranty is expired
- (D) An item is out of stock.

**18. What does the woman offer to do for the customer?**

- (A) Give him in-store credit
- (B) Check a storage room
- (C) Call another store
- (D) Provide express delivery service

**M-Cn** Hi, welcome to Springton (1) \_\_\_\_\_. I'm Tom. How can I help you?

**M-Au** Hi. I'd like to return a lamp I bought here a couple of weeks ago.

**M-Cn** OK. Do you have your receipt with you?

**M-Au** Uh, no, actually. I (2) \_\_\_\_\_.

**M-Cn** Hmm. Usually we can only take returns with a receipt. Let me ask my manager. Excuse me, Sarah?

**W-Am** Yes, Tom?

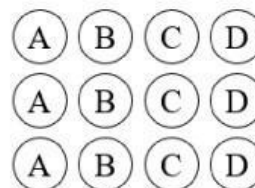
**M-Cn** This gentleman wants to return a lamp, but doesn't have his receipt.

**W-Am** OK. Sir, I'm afraid all I can do is offer you (3) \_\_\_\_\_. You can use it at any of our locations.

**Questions 19-21 refer to the following conversation.**

**19. What are the speakers preparing for?**

- (A) A training session
- (B) A board meeting
- (C) A press conference
- (D) A product demonstration



**20. What problem does the woman mention?**

- (A) Some presenters will be late.
- (B) Some equipment is not working.
- (C) An event schedule is incorrect.
- (D) A meeting room is too small.

**21. What does the man say he will do?**

- (A) E-mail a coworker
- (B) Hang up some posters
- (C) Make an announcement
- (D) Copy some documents

**M-Cn:** Eun-Mi, the new employees will be here in just a few minutes. Is everything set up (1) \_\_\_\_\_?

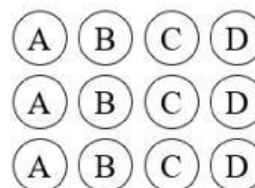
**W-Am:** Mostly all of the manuals and training binders are ready to go, and I have the presentation slides on my computer. But there's one problem... I just tried to (2) \_\_\_\_\_, but it isn't working.

**M-Cn:** Oh no - that's frustrating. Well, we don't have time to call tech support... I'll just go downstairs (3) \_\_\_\_\_ and make copies of the slides for everyone. I'll be right back.

Questions 22-24 refer to the following conversation.

22. What did the woman purchase?

- (A) A piano
- (B) A refrigerator
- (C) Some windows
- (D) Some gardening tools



23. Why does the man apologize?

- (A) He lost the woman's phone number.
- (B) A coupon has expired.
- (C) An item is out of stock.
- (D) A delivery is delayed.

24. What does the woman say she will do tomorrow morning?

- (A) Mail a contract
- (B) Tour a model home
- (C) Leave for vacation
- (D) Look at samples

**W-Am:** Hi, this is Megumi Sato. I'm waiting for (1) \_\_\_\_\_ that I purchased from your company. They were supposed to be here at nine o'clock. I'm at the house that's under construction on Tulane Road.

**M-Au:** Yes, Ms. Sato. I'm sorry, but the truck that's delivering the windows (2) \_\_\_\_\_ in the mud at a different work site. It doesn't look like we'll make it out to your house today. We can be there first thing tomorrow morning.

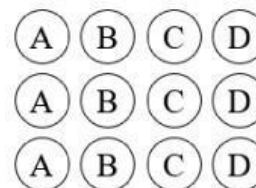
**W-Am:** Oh, that's too bad. I won't be here tomorrow morning because I'm going to look at (3) \_\_\_\_\_ for the kitchen. My contractor will be here to sign for the delivery. Is that OK?



Questions 25-27 refer to the following conversation.

25. What will take place this year?

- (A) A corporate merger
- (B) A software update
- (C) A research study
- (D) An office relocation



26. What problem does the man mention?

- (A) Some paperwork has been lost.
- (B) Some equipment is broken.
- (C) Some funding was not approved.
- (D) Some designs were rejected.

27. What will the woman do next?

- (A) Revise a budget
- (B) Schedule a meeting
- (C) Find some contact information
- (D) Hire a consultant

**M-Cn:** Hi, Leticia. I wanted to update you about the discussion I had yesterday with our legal team about (1) \_\_\_\_\_.

**W-Am:** OK. I heard we're still on track to complete the merger by the end of the year.

**M-Cn:** Right. Well, there's a problem. We're having trouble agreeing on (2) \_\_\_\_\_ should be when we merge. They rejected the designs that you and your marketing team proposed.

**W-Am:** Hmm. OK. I'll (3) \_\_\_\_\_ so we can come up with something else. Let me set that up right now.

Questions 28-30 refer to the following conversation.

28. Where do the women work?

- (A) At an advertising firm
- (B) At a music studio
- (C) At a manufacturing plant
- (D) At a department store

A	B	C	D
A	B	C	D
A	B	C	D

29. What does the man say about a product?

- (A) It comes in many colors.
- (B) It has a warranty.
- (C) It is made of quality materials.
- (D) It is only available online.

30. What does Helen recommend doing?

- (A) Increasing a budget
- (B) Developing a timeline
- (C) Checking some customer reviews
- (D) Contacting some local suppliers

**W-Br:** Good afternoon, Mr. Thompson. We at Pellman (1) \_\_\_\_\_ are excited to work on the ad campaign for your new wind-resistant umbrella.

**M-Cn:** I'm looking forward to getting started. Our umbrella's made of (2) \_\_\_\_\_. And we want the commercial to highlight the quality of the umbrella to our customers.

**W-Br:** Well you've come to the right place. Let me introduce you to our scriptwriter, Helen.

**W-Am:** Hi, it's nice to meet you. I have several ideas already, but before we get to that, I suggest we (3) \_\_\_\_\_. It'll keep us on schedule throughout the whole process.

Questions 31-33 refer to the following conversation.

31. What kind of class is the woman interested in?

- (A) Dance
- (B) Strength training
- (C) Swimming
- (D) Yoga

A	B	C	D
A	B	C	D
A	B	C	D

32. What does the man suggest the woman do?

- (A) Invite a friend to join her
- (B) Try a free class
- (C) Return at a later time
- (D) Sign up for a membership

33. What special offer does the woman qualify for?

- (A) A guest pass
- (B) A student discount
- (C) A private lesson
- (D) A free water bottle

**M-Au:** Hello. Welcome to Baldwin Fitness Club. How can I help you?

**W-Am:** Hi. I have a question. I'm not a member here, but I'm interested in taking some (1) \_\_\_\_\_, like jazz or hip-hop. Can I take dance classes without joining the club?

**M-Au:** Sure. Anyone can take our classes. But, if you plan to go to them regularly, it's actually (2) \_\_\_\_\_ instead of paying for each class.

**W-Am:** OK, that sounds like a good idea. And I'm currently a university student. Do I qualify for a student discount?

**M-Au:** Yes, of course. Our (3) \_\_\_\_\_ is only 30 dollars a month.

**Questions 34-36 refer to the following conversation.**

**34. Where does the man work?**

- (A) At a hotel
- (B) At a department store
- (C) At a dentist's office
- (D) At a bank

A	B	C	D
A	B	C	D
A	B	C	D

**35. What does the woman say about a form?**

- (A) She would like her own copy.
- (B) She would prefer to access it online.
- (C) She needs it to be translated.
- (D) She has already completed one.

**36. What will the woman do this afternoon?**

- (A) Register for a workshop
- (B) Meet a client for lunch
- (C) Train some employees
- (D) Tour a facility

**W-Br:** Good morning. I have (1) \_\_\_\_\_ with Dr. Tang at ten o'clock.

**M-Au:** Let's see... Sameera Kapoor? Welcome. As a new patient, you just need to fill out this form.

**W-Br:** Actually, I (2) \_\_\_\_\_. I'm here today for a follow-up appointment. Do I need to fill out another one?

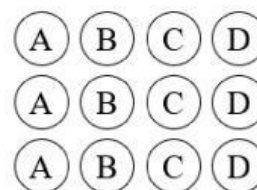
**M-Au:** Oh, I see it in your file now sorry about that. You can go ahead and wait in Room Two. The dentist will be with you shortly.

**W-Br:** Great. I'm glad I could schedule an early appointment. I have to (3) \_\_\_\_\_ later this afternoon.

Questions 37-39 refer to the following conversation.

37. Who most likely is the woman?

- (A) An architect
- (B) An interior decorator
- (C) A property manager
- (D) A city official



38. What are the men concerned about?

- (A) The number of meeting rooms
- (B) The amount of storage space
- (C) The date of a deadline
- (D) The size of a budget

39. What benefit does the woman mention?

- (A) Delivery service is available.
- (B) Transportation is inexpensive.
- (C) A building is in the city center.
- (D) A parking area is nearby.

**W-Am:** Hi, I'm Rebecca from Howard (1) \_\_\_\_\_. I'm glad both of you could make it today. Let me show you around the office space available for lease here.

**M-Cn:** Wow, this office is really nice. What do you think, Brian?

**M-Au:** Well, it is nice, but most of our time is spent in meetings. I think we'd need (2) \_\_\_\_\_.

**M-Cn:** You're right, but we could renovate and add a few rooms.

**W-Am:** And this office has a great benefit. (3) \_\_\_\_\_ right outside.

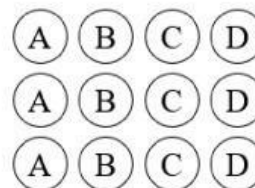
**M-Au:** Most of our employees do drive to work, so that would be good.



**Questions 40-42 refer to the following conversation.**

**40. Why is the woman calling?**

- (A) To make an appointment
- (B) To rent a car
- (C) To ask about a fee
- (D) To apply for a position



**41. According to the man, what has recently changed?**

- (A) Office hours
- (B) Job requirements
- (C) A computer system
- (D) A company policy

**42. What does the man agree to do?**

- (A) Waive a fee
- (B) Reschedule a meeting
- (C) Sign a contract
- (D) Repair a vehicle

**M:** Thanks for calling Riverside Auto Repair. How can I help you?

**W:** Hi. I (1) \_\_\_\_\_ last week and (2) \_\_\_\_\_ to get a ride back to my office. Can you tell me why there's a service charge on my invoice for using the shuttle? I've never had to pay that before.

**M:** Yes, unfortunately the cost of auto fuel has risen quite a bit, so the company now requires us (3) \_\_\_\_\_.

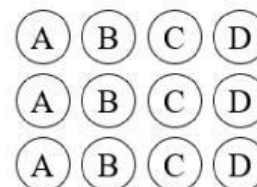
**W:** Well, I wasn't expecting that.

**M:** I'm sorry we didn't inform you of this ahead of time. I'll (4) \_\_\_\_\_ now, but please be aware that you'll have to pay for rides in the future.

Questions 43-45 refer to the following conversation.

43. How did the woman reach her decision?

- (A) She did some Internet research.
- (B) She asked a friend for a recommendation.
- (C) She examined some samples.
- (D) She compared prices.



44. Look at the graphic. Which product did the woman choose?

- (A) W32
- (B) W51
- (C) W76
- (D) W94

Wood Flooring Options	
Product Code	Type Of Wood
W32	Maple
W51	Oak
W76	Pine
W94	Ash

45. Why does the man need to call back later?

- (A) He is unsure about some inventory.
- (B) He is about to attend a meeting.
- (C) He needs to check his work schedule.
- (D) He wants to consult a coworker.

**W:** Hi Raymond. It's Marta Dunmore. I'm calling about the wood options we discussed for my new kitchen floor.

**M:** Great! What did you decide?

**W:** Well, I thought about choosing the dark pine. But then I (1) \_\_\_\_\_ into the kitchen and looked at them carefully. I decided the pattern (2) \_\_\_\_\_ will look best.

**M:** (3) \_\_\_\_\_. It's harder than pine, so it's a good value. And the light color of the ash and maple don't really match your kitchen.

**W:** OK, great. When can you start the installation?

**M:** I'll (4) \_\_\_\_\_ when I get back to the office. Can I give you a call later?