VOCABULARY

collocations with *get* and *make*

1 A Complete the excuses with *get* or *make* in the correct form.

1 So sorry I'm late. I _____ lost on the way here.
2 I need to _____ an urgent phone call.
3 I thought you didn't want to go out, so I _____ other plans.
4 Sorry I'm late. I _____ held up by the traffic.
5 My friends have _____ a mess in here and I haven't tidied it up yet. Sorry.
6 Sorry I wasn't on time. I _____ off at the wrong train stop!
7 Do you have to work tomorrow? We had _____ plans to go out for the day.

B Complete the conversation using words from the box.

best	did	got	held	made	mistake	stopped	wrong

A: What an awful morning!
B: Why?
A: Firstly, my daughter [1] _____ a terrible mess. Then the bus got [2] _____ up in traffic.
B: Oh dear!
A: Then I made a [3] _____ and [4] _____ off at the wrong bus stop.
B: Anything else?
A: Yes. I'd got the [5] _____ day for the meeting. It's tomorrow.

How to ...

apologise and give reasons

2 A 2.05 | Listen to the conversations and choose the correct words.

Conversation 1

1 Arin is late because his **bus / train** was held up.
2 Mary says that it **is / isn't** fine that Arin is late.
3 Mr Hill received **20 / 200** boxes of paper.
4 Mary says that it **is / isn't** a problem about the mistake.

Conversation 2

5 Mr Hill **accepts / doesn't accept** Arin's apology.
6 Mr Hill **is / isn't** happy with Arin's offer to collect the paper.
7 Mr Hill explains that the number of office chairs that arrived **was / wasn't** correct.
8 Arin says he will **phone / visit** Mr Hill later.

B 2.05 | Complete the sentences with one word in each gap. The first letter is given. Listen again and check.

1 I a_____. My train was d_____.
2 I'm r_____ sorry. I think that was my f_____.
3 Sorry to k_____ you waiting.
4 I made a m_____ when I put the information into the computer.
5 S_____ about that.
6 N_____ mind. These things happen.
7 Let me check to see what happened ... . I'll call you b_____.

PRONUNCIATION

3 2.06 | intonation for apologising | Listen to two speakers making the same apology. Which speaker uses the correct intonation each time: a or b?

1 Speaker ___
2 Speaker ___
3 Speaker ___
4 Speaker ___

SPEAKING

4 A Complete the phone conversation between a professor (P) and a student (S) with phrases from the box.

apologise	as soon as possible	my fault
no problem	sorry about that	traffic's terrible

P: Hello, is that Alex?
S: Yes, it is.
P: It's Professor Brown. You're late to our meeting.
S: Yes, [1] _____. The [2] _____ this morning and the bus isn't moving.
P: OK, [3] _____. We can talk on the phone. You haven't sent your project to me.
S: I [4] _____. It's [5] _____. I I got the wrong date. I thought we had to send it by the 15th, not the 5th.
P: Well, never mind. You can have a few more days.
S: That would be great thank you.
P: Come to my office when you get here and we can agree on the date.
S: I'll be there [6] _____.
P: Great. See you soon.

B 2.07 | Listen and check.

C 2.08 | You are the student in the conversation in Ex 4A. Listen and speak after the beep. Record the conversation if you can.

D Listen to your recording and compare it to the model in Ex 4B.

LIVEWORKSHEETS