

Label the pictures using the numbers.

- | | | | |
|-----------------|-----------------------|---------------|---------------|
| 1. out of order | 2. answer | 3. phone call | 4. phone book |
| 5. ringing | 6. telephone operator | 7. Dial | |



MATCH

1. Thank you.	Yes, she is. Just a minute please.
2. I'm sorry.	No, it isn't.
3. Is this 555-1037?	That's OK.
4. Is Anna there?	You're welcome.

Read the conversation and complete them using the words in the box.



Complete the conversation.

a. Hello
 b. Hello, _____ Liz there?
 a. Yes, _____ is. Just a minute, _____.
 c. Hello?
 a. Hello Liz. This is _____
 c. Oh hi, Tom. How are _____?
 a. Not bad.



is - please - she - Tom - you

Choose the best answer.

1. Hello?

a. Fine thanks. B. Hello, is this Susy?

C. That's ok.

2. Spell your last name please.

a. M-a-r-y

B. G-a-r-c-i-a

C. It's 5551837

3. And, what's your phone number?

a. I'm sorry

B. Smith

C. It's 5551837

4. Is this 78045421?

a. I'm sorry.

B. Yes, it is.

C. Hello?

5. _____ "It's 5551897."

a. Is this Sam?

B. What's Sam's number?

C. What's your name?

Put the conversation in order, number 1 is done for you.



- I'm fine, thank you. And you?
- I'm OK, thanks.
- Hello, Amanda. It's Sam.
- Sam! How are you?
- 1 Hello, Amanda Smith.