77 Describing jobs

A Different jobs

Job	What does he/she **do for a living?** (= What's his/her job?)
hairdresser	a person who cuts people's hair **hairdressing** *n*
mechanic	a person who repairs **engines** (= a machine that makes things move), especially in cars and lorries
photographer	a person who takes photographs/photos **photography** *n*
chemist SYN **pharmacist**	a person who prepares and sells **medicines** (= special liquids or tablets that help you get better when you are ill)
travel agent	a person who **makes** travel **arrangements** for people and works in a **travel agency** (An **agent** is a person who does business for another person.)
estate agent	a person who buys and sells homes for people
postman **postwoman**	a person who **delivers** (= takes sth to the place it must go to) letters and packages to people's homes
importer **exporter**	a person who **imports** goods (= buys sth from another country to sell in your country) **import** *v, n* OPP **export** *v, n*
priest	a person who performs religious ceremonies in some religions
sailor	a person who works on a ship; a person who **sails** a boat (= travels on water on a ship or boat)

1 Are these sentences true or false? Write *T* or *F*. Correct the sentences that are false.

▶ A hairdresser cuts hair. T

1 An estate agent sells holidays. _____
2 A chemist sells medicines. _____
3 An importer exports goods to sell. _____
4 A photographer takes pictures. _____
5 A travel agent arranges flights for people. _____
6 A mechanic repairs roads and bridges. _____
7 A priest marries people. _____
8 A postman delivers new furniture. _____
9 An exporter lives abroad. _____
10 A sailor sometimes sleeps on a ship. _____

2 Complete the sentences.

▶ I export wool from Wales, mostly to countries in the Far East.

1 What does your father do for a _____ ?
2 The _____ agent showed us several nice flats.
3 I asked the _____ not to cut too much off.
4 The travel _____ talked to us about holidays in Estonia and Lithuania.
5 The postwoman _____ the letters to the wrong house.
6 I believe he _____ silver jewellery from abroad and sells it in his shops.
7 There was something wrong with the _____ , so the mechanic had a look at it.
8 The _____ in our church is a wonderful man.
9 I asked the _____ to recommend something for a bad back.
10 I've been an _____ for years: I buy things in France, then sell them here in the UK.
11 She works in a travel _____ with offices all over London.
12 I've always been interested in _____ . I take hundreds of photos.

3 ABOUT YOU **Write your answers, or talk to another student.**

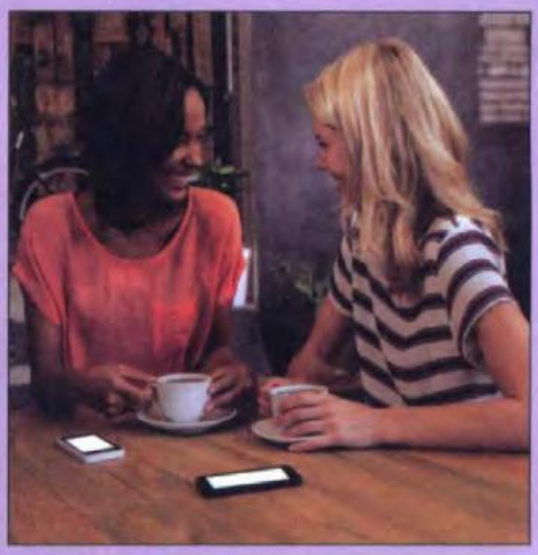
Which jobs above:

- need a lot of training? _____
- don't need a lot of training? _____
- need some creativity? _____
- would you like to do for a living? _____

TEST YOURSELF

LIVEWORKSHEETS

B Job responsibilities



Malala Amy, I know you work in reception at the sports centre, but **what does that involve?**

Amy Well, one of my main **duties** is to **greet** customers, and I'm **in charge of** customer **bookings** – I do quite a lot of that on the phone, and sometimes organizations want to **hire** our pool for an event, for example. But I also have to **deal with** a certain number of **complaints** from customers.

Malala Oh, that sounds fun!

Amy Well, it's OK most of the time. And, of course, in an **emergency**, I have to **make sure** that people get out of the building quickly so that everyone is safe.

GLOSSARY

What does your job, etc. involve?	= What do you have to do in your job, etc?	**hire**	pay money to borrow sth for a short time
duty	sth you must do because it is part of your job	**deal with sth**	take suitable action in a situation in order to solve a problem
greet	say hello when you meet sb	**complaint**	a statement that you are not happy with sth: ***make a complaint***; **complain** *v*
in charge (of sth/sb)	in a position of control over sth/sb SYN **responsible for sth/sb**	**emergency**	a sudden dangerous situation when people need help quickly
booking	an arrangement to do sth or have sth: ***make a booking***	**make sure**	check sth so that you can be certain about it

4 **Tick the phrases that describe the duties a hotel receptionist could have.**

▶ answer the phone ☑	deal with requests ☐	make a complaint ☐
be in charge of the keys ☐	have an emergency ☐	hire a room ☐
be responsible for the bookings ☐	greet somebody ☐	

5 **Complete the dialogues.**

▶ Do customers come to you for help? ~ Yes, I have to make sure they're happy.

1 Were the customers pleased? ~ No, not at all. Some of them _____.

2 What did you do about the situation? ~ As soon as I had _____ with one problem, another came along!

3 Does the manager decide what you have to do? ~ Yes, that's one of his _____.

4 Who's in _____ of reception when you're not there? ~ My colleague, Jan.

5 I've got a new job in an estate agency. ~ Really! What does that _____?

6 Are you _____ for the whole department? ~ No, just my office.

7 We had an _____ last week: someone fell out of a window. ~ Oh, my goodness!

8 Did you take your car to the island? ~ No, we _____ one when we got there.

6 **Complete the text.**

I've worked in a tourist information office in Liverpool for two years. I ▶ greet people when they come in, but the job **(1)** _____ lots of different things. My main **(2)** _____ is to help with tourist accommodation, and **(3)** _____ with any problems that customers may have. And recently I was made **(4)** _____ for the Beatles tour: I organize trips to the houses where John Lennon and Paul McCartney used to live as children, and I have to make **(5)** _____ everything goes well. Of course, it doesn't always go well, and then people make **(6)** _____. You can't please everyone!

TEST YOURSELF

LIVEWORKSHEETS