LISTENING PRACTICE 16

Name: .....

TASK 1

Listen and choose the best answer.

83. Why would you press 1?
   (A) If you have a rotary phone
   (B) To slow down the recording
   (C) To speed up your call
   (D) If you want to check airfares

84. Which number do you select to hear arrival and departure information?
   (A) 1
   (B) 2
   (C) 4
   (D) 5

85. What special service does Southern Airlines offer?
   (A) Repeated telephone menus
   (B) Flights to Canada and the Caribbean
   (C) Flyaway Vacations
   (D) Ticket delivery

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86. Who is Francisco De Souza?
   (A) A Southeast Asian businessman
   (B) A businessman who provides charitable assistance
   (C) A professor of economics
   (D) A professional speaker

87. How long has Mr. De Souza been providing this service?
   (A) Since he was a child
   (B) For ten months
   (C) For seven years
   (D) For a decade

88. How has Mr. De Souza's project saved lives?
   (A) By allowing for the provision of clean water
   (B) By providing medication for the sick
   (C) By providing food in famine-stricken areas
   (D) By caring for the elderly

89. What does GFY sell?
   (A) Athletic equipment
   (B) Supplies for babies
   (C) Travel products
   (D) Health care products

90. What's offered in this announcement?
   (A) Gold Card members get 20% off on Tuesdays.
   (B) Gold Card members get 30% off on Thursdays.
   (C) Gold Card members get 20% off every other Tuesday.
   (D) Gold Card members get 20% off every day.

91. Who is eligible for Gold Card membership?
   (A) Anyone who pays the $20 membership fee
   (B) All GFY customers
   (C) All customers over the age of 18
   (D) Customers who spend over $50

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92. Why did Marina call Everett?
   (A) To keep him informed of the situation
   (B) To remind him to attend a meeting
   (C) To ask him to do her a favor
   (D) To ask him to join the union

93. What will be discussed with the union?
   (A) Layoffs
   (B) Pensions
   (C) Health insurance premiums
   (D) Improving quality control

94. What solutions might be offered?
   (A) A pay raise or an increase in personnel
   (B) A reduction in productivity
   (C) A reduced labor force
   (D) New uniforms for workers

LIVEWORKSHEETS

95. Who visited the factory last week?
(A) A delegation from the head office
(B) The CEO
(C) Health and safety inspectors
(D) Tax officials

96. What was discovered in the factory?
(A) An infestation of rats
(B) A new production method
(C) Defective safety mechanisms
(D) Three cutting machines

97. What will happen to the workers?
(A) They will be off work with full pay for about a week.
(B) They will go on strike.
(C) They will be laid off.
(D) They will be off work with no pay for about a week.

98. What is being advertised?
(A) Summer vacation specials
(B) Winter vacation packages
(C) Cruises
(D) Hotels

99. Which of the following is NOT included in the price?
(A) Breakfast
(B) Guided tours
(C) Dinner
(D) Car rental

100. How can you find out more information about this offer?
(A) By visiting a branch directly or calling a special hotline
(B) By visiting the Pearson's website
(C) By sending off an application form
(D) By ordering a catalog

TASK 2

You will hear a telephone conversation between a hotel receptionist and a caller making a reservation. Complete the form below. Write NO MORE THAN THREE WORDS AND/OR A NUMBER for each answer.

Silver Tu ip Hotel	
Number of nights	*1*
Type of room: *(circle one)*	(1) *Single / Double - twin beds / Double - king-sized bed*
Name	(2) .....
Home address	(3) ..... Avenue, Cambridge
Postcode	(4) .....
Transport	(5) .....
Meals	(6) .....
Date of arrival	(7) .....

LIVEWORKSHEETS