

95 Offers and saying sorry

A Offers



Offering food/drink

Would you like a drink?
Do you want something to eat?

Accept	Refuse
Yes, please. Thanks. Thanks. Could I have ...?	No, thanks.



Offering help

Do you need some help?
Let me help you.

Accept	Refuse
Yes, please. Thanks a lot. Thank you (very much).	No, I'm fine, thanks. No, don't worry.

GLOSSARY

offer	say or show that you will give sth if another person wants it <i>offer n</i>	accept	say 'yes' <i>OPP refuse</i>
need	If you need sth, you must have it.	thanks a lot <i>inf</i>	= thanks very much
help	the act of doing sth good for sb <i>help v</i>	don't worry	used to tell sb that sth is not important <i>worry n</i>
let me ...	used for asking permission to help another person		

1 Correct the mistakes.

- ▶ ~~Could~~ you like a drink? Would
- 1 You want something to eat?
- 2 Thanks, no.
- 3 I fine, thanks.
- 4 Do you like something to eat?
- 5 Let me to help you.
- 6 I thank you very much.
- 7 Thanks. Could I take a coffee?

2 Complete the sentences with one word.

- ▶ Would you like something to eat? ~ Oh, thank you very much.
- 1 Do you need some with your luggage? ~ Oh, yes,
- 2 Did you her a drink when she arrived? ~ Yes, of course.
- 3 Do you some help with those books? ~ Yes I do. a lot.
- 4 Here, me help you. ~ No, don't I'm OK, thanks.
- 5 I offered to help but she She said she didn't need help.
- 6 When people offer me a drink, I usually say 'yes'. I think it's polite to

3 Complete the questions and answers.

- ▶ Offer someone food.
Do you want something to eat?
- 1 Offer someone a drink.
A Would drink?
B Yes, water?
- 2 Offer someone help.
A Do help?
B No, thanks.
- 3 Offer someone food.
A Would eat?
B an apple?
- 4 Offer someone help.
A Let
B No, worry.



TEST YOURSELF

B Saying sorry

He pushed me but didn't say sorry.



Really! That's so rude.

Saying sorry	Responses
Sorry, I don't speak English very well.	That's all right. I'll speak slowly.
Oh no! I've broken a cup. I'm so sorry.	That's OK. Don't worry.
I'm very sorry – I've lost your pen.	It doesn't matter. I've got lots of pens.
I forgot to post your letter – I'm really sorry.	Never mind. I can post it later.
Sorry I'm late – the traffic was terrible.	Oh, don't worry about it.

SPOTLIGHT (I'm) sorry

You use **(very/really/so) sorry** when you:

- 1 feel bad about something you've done:
I'm sorry, I've broken your cup.
- 2 feel sad about something:
I'm sorry you can't come to the party.
- 3 want somebody to repeat something:
Sorry, could you repeat that, please?

GLOSSARY

rude	not speaking or behaving in a way that is correct for the social situation OPP polite	break <i>pt broke pp broken</i>	make sth go into smaller pieces, e.g. by dropping it
that's all right / don't worry / it doesn't matter / never mind	These phrases all mean 'it's not important' / 'it's OK'.	lose <i>pt/pp lost</i>	If you lose sth, you can't find it.
		forget <i>pt forgot pp forgotten</i>	= not remember
		(I'm) sorry I'm late	(NOT <i>Sorry-for-be-late.</i>)

4 Match 1–8 with a–i.

- | | |
|---------------------|--------------------|
| ▶ That's | a bring your book. |
| 1 It doesn't | b my car keys. |
| 2 I forgot to | c all right. ✓ |
| 3 Never | d I'm late. |
| 4 Don't | e sorry. |
| 5 Sorry | f matter. |
| 6 I'm really | g your pencil. |
| 7 I've broken | h worry. |
| 8 I've lost | i mind. |

5 Complete the dialogues with a word or a contraction (e.g. *don't*).

- ▶ I'm very sorry ~ That's OK.
- 1 I'm really sorry. ~ all right.
- 2 I'm sorry late. The traffic was terrible. ~ That's OK.
- 3 I'm afraid I've my homework. ~ That's all Bring it tomorrow.
- 4 I'm sorry. ~ It doesn't
- 5 Sorry I'm late. ~ Oh, never It's not important.
- 6 Did he say to you? ~ Yes, he did. He's always very
- 7 I think I've your chair. I'm very sorry. ~ Don't It's very old.
- 8 Did he say sorry? ~ No, he's very

6 Write down:

- 1 three words you can use before sorry ▶ very
- 2 four phrases you can use to say 'it's OK' or 'it's not important':
.....
- 3 three different meanings of 'sorry':
.....



TEST YOURSELF