

88 Hotels

A Describe a hotel

travel blog

Atlanta Hotel (VILNIUS Lithuania)

When we **went on a trip** to Lithuania, we **stayed** at this hotel near the Old Town. The bedrooms were good, and the **service** was **excellent**: everyone was friendly and very **helpful** with all the information that **tourists** need. There was also a café bar where we could meet and **chat** to other **guests**. I would **definitely recommend** both Vilnius and the Atlanta for a short **stay**.



GLOSSARY

trip	a journey to a place and back again: <i>go on a trip</i>	tourist	sb who goes to a place on holiday tourism <i>n</i>
stay (at a hotel)	live for a short time (in a hotel) stay <i>n</i>	chat	talk in a friendly informal way to sb chat <i>n</i>
service [U]	the work that sb does for guests in a hotel, customers in a shop or restaurant, etc.	guest	a person staying in a hotel or your home
excellent	very good: <i>an excellent student/musician</i>	definitely	for sure; 100% SYN certainly
helpful	wanting to help	recommend	tell sb that a thing or a person is good

1 Circle the correct answer.

- ▶ We lived / stayed at a hotel for our holiday.
- 1 We went on / made a trip to India last month.
- 2 It was lovely – I recommend / don't recommend it.
- 3 The dinner was excellent / helpful.
- 4 A lot of tourists / guests visit our city.
- 5 It was great, so I definitely / possibly want to go again.
- 6 We had a short service / stay in Budapest last year.
- 7 I think service / tourism is important to Lithuania.
- 8 We often stay / chat to other guests in the hotel in the evening.

2 Complete the text.

Last month we had a short ▶ stay in Amsterdam. We were at quite a small hotel, but all the people who worked there spoke (1) _____ English, and they were very (2) _____. They told us about the best places for (3) _____ to visit such as the Van Gogh Museum, and they also introduced us to other (4) _____ who were (5) _____ at the hotel. If you are thinking of going to Amsterdam, I would (6) _____ this hotel, and you should (7) _____ go to the Van Gogh Museum while you are there.

3 ABOUT YOU Complete the questions.

- ▶ What was the last hotel you stayed at _____ ? I stayed in the Hotel Victoria in Turin.
- 1 How long did you _____ there? _____
- 2 Was the _____ good? _____
- 3 Did you _____ to other guests in the hotel? _____
- 4 Would you _____ this hotel to other people? _____
- 5 Was the place popular with _____ ? _____

4 ABOUT YOU Write your answers to the questions in Exercise 3, or ask another student.



TEST YOURSELF

B In a hotel

A hotel guest might ask these questions:

Could I have my **key**, please?

It's room 402.

When do you **serve** breakfast?

Could I **pay** my bill, please?

Can I **change** money here?

Can I **leave** my luggage here?

Could you **call** a taxi, please?

Do I **have** to pay now?



The hotel receptionist might say or ask:

Could you just **sign** here, please?

You can **collect** your passport later.

You **have to check out** of your room by 10 o'clock.

Breakfast is served **until** 9.30.

GLOSSARY

key



serve

give food or drink to sb

pay

give sb money for work or services

bill

a piece of paper that shows how much money you must pay, e.g. in a hotel or restaurant

change (money)

If you give sb pounds (£), and they **change** them **into** dollars, they give you dollars for the pounds.

leave sth somewhere

let sth or sb stay in the same place **leave** the door open

call

phone sb (**make**) a **call** n

sign

write your name on a form or letter

collect

go and get sth from a place

check out

pay the bill and leave a hotel **check in**

until

up to a certain time **SYN till**

SPOTLIGHT *have to* + verb

Have to is used for saying that somebody must do something or that something must happen.

■ You **have to** pay the hotel bill when you leave.

■ **Do I have to** pay for breakfast? ~ No, breakfast is included.

■ You **don't have to** work on Sunday, but you can if you want.

5 Match 1–6 with a–g.

► change c

1 call

2 pay

3 sign

4 leave

5 serve

6 collect

a the bill

b food

c money ✓

d a bag in the hotel

e a ticket from the station

f a form

g a taxi

6 Complete the sentences.

► If you want to get in your room, you need a key.

1 If you write your name on a form, you _____ it.

2 If your room is hot at night, you can _____ the window open.

3 If you want to get somewhere quickly, you can _____ a taxi.

4 If you're leaving a hotel or restaurant, you have to _____ the bill.

5 If you give food and drink to people, you _____ them.

6 If you have pounds (£) and want euros (€), you need to _____ some money.

7 If you go to a place to get a key, you _____ it.

8 When you arrive at the hotel, you _____ in at reception.

7 Complete the dialogues.

► I'm leaving now, so could I pay the bill? ~ Yes, of course.

1 Can I have my _____, please? ~ Of course. What's your room number?

2 Do the shops close at 5.30? ~ No, they're open _____ 7.30.

3 Excuse me, what time do you _____ lunch? ~ From 12.00 to 2.00.

4 Will I _____ to get a taxi to the airport? ~ No, you don't _____ to. There is a bus from the hotel that will take you to the airport.

5 When do I have to leave my room and pay? ~ You have to check _____ by 10 a.m.

6 I'd like to go to the train station. Could you _____ a taxi for me? ~ Yes, of course.



TEST YOURSELF