

Answer Sheet

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PART 3

Directions: In this part, you will listen to several conversations between two or more speakers. These conversations will not be printed and will only be spoken one time. For each conversation, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

32. What problem are the speakers discussing?
(A) A restaurant's interior is outdated.
(B) A business is not attracting patrons.
(C) There is not enough seating.
(D) There are scratches on some tables.
33. What does the man suggest?
(A) Removing a display container
(B) Opening an outside seating area
(C) Leasing some new machinery
(D) Replacing some old chairs
34. What will the speakers most likely do this evening?
(A) Shop for additional furniture
(B) Put out some menus
(C) Reorganize a space
(D) Clean out a basement
35. Why is the woman calling the man?
(A) To cancel a gathering
(B) To ask about a service
(C) To report an emergency
(D) To respond to a message
36. What needs to be repaired?
(A) A sidewalk
(B) A road
(C) A store's window
(D) A building's roof
37. According to the man, what did a representative fail to do?
(A) Fix part of a structure
(B) Provide an estimate
(C) Locate a property
(D) Process a payment
38. According to the woman, what happened last Wednesday?
(A) A team was assigned to a project.
(B) A job posting was uploaded.
(C) An administrator announced a policy change.
(D) A staff member started in a new role.
39. When will a meeting begin?
(A) At 3:00 P.M.
(B) At 3:30 P.M.
(C) At 4:00 P.M.
(D) At 4:30 P.M.
40. What does the woman suggest?
(A) Calling later
(B) Accepting a job offer
(C) Rescheduling an appointment
(D) Checking trip details again
41. What concern does the woman mention?
(A) Some equipment was not repaired.
(B) A delivery did not arrive on schedule.
(C) Insufficient items were ordered.
(D) Workers were given faulty devices.
42. How many new computers are required for interns?
(A) 5
(B) 10
(C) 15
(D) 20
43. What task does the woman want carried out?
(A) Downloading some manuals
(B) Deleting some records
(C) Speaking with a supervisor
(D) Emptying out a storage closet

44. Who most likely are the speakers?
(A) Seminar organizers
(B) Personal assistants
(C) Emergency personnel
(D) Maintenance staff
45. Why is the woman unable to help?
(A) She is training another colleague.
(B) She is no longer on duty.
(C) She has to meet a deadline.
(D) She is cleaning up a spill.
46. According to the man, what will happen this afternoon?
(A) A meeting with the press will be held.
(B) A lunch break will be postponed.
(C) An office tour will be planned.
(D) A lobby will undergo renovations.
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47. What does the woman want to do?
(A) Park at a residential complex
(B) Purchase some equipment
(C) Reserve a venue
(D) Sign up for swimming lessons
48. What is mentioned about the facilities?
(A) They will be cleaned in advance.
(B) They are being redeveloped.
(C) They are booked for a weekend.
(D) They will be examined after use.
49. What does the man mean when he says,
 "There's a convenience store one block down Harvest Street"?
- (A) A shop offers competitive prices.
(B) A retailer sells required supplies.
(C) A building is easy to find.
(D) A store branch has been moved.
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50. Why has the man visited the woman's office?
(A) To change an itinerary
(B) To request a pamphlet
(C) To pay some fees
(D) To ask about insurance
51. What did the man recently do?
(A) Visited a foreign country
(B) Met with an adviser
(C) Went to an event
(D) Enrolled in a membership
52. What does the woman encourage the man to do?
(A) Pay with a credit card
(B) Call a different employee
(C) Use a taxi service
(D) Check nearby branch hours
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53. What is the factory owner able to do?
(A) Renew an annual contract
(B) Arrange reasonable shipping rates
(C) Increase a facility's output
(D) Send sample products for free
54. Where will the man most likely conduct an inspection?
(A) In India
(B) In the United States
(C) In Mexico
(D) In Thailand
55. What did the woman do yesterday?
(A) Revised a quality control report
(B) Discovered a manufacturing defect
(C) Participated in a videoconference
(D) Approved a partnership agreement
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56. What is the woman trying to do?

- (A) Hire an accountant
- (B) Submit a review
- (C) Set up a service
- (D) Relocate an office

57. Why does the man mention city zoning laws?

- (A) To report a new regulation
- (B) To justify denying a request
- (C) To collect survey feedback
- (D) To identify renovation costs

58. What will the woman most likely do next?

- (A) Speak with a city official
- (B) Read about a contractor
- (C) Attend a neighborhood meeting
- (D) Contact another company

59. What problem does Cathy inform Mr. Williams about?

- (A) A job is no longer available.
- (B) A document is missing.
- (C) An exam has been canceled.
- (D) An interview has to be postponed.

60. What does the woman mean when she says, "I think that will do it for me, Chris"?

- (A) She wants Chris to explain benefits.
- (B) She wants Chris to address a concern.
- (C) She is not able to assist Chris.
- (D) She is ready for Chris to end a meeting.

61. What will be sent by next Wednesday?

- (A) An updated résumé
- (B) Interview results
- (C) Evaluation scores
- (D) A lobby blueprint



Eastwing Airlines Membership Enrollment



62. How can the woman find the codes?

- (A) By looking through a manual
- (B) By opening an e-mail attachment
- (C) By accessing a Web site
- (D) By checking a filing cabinet

63. Look at the graphic. Which level will the airline promote in the new advertisement?

- (A) Basic Level
- (B) Silver Level
- (C) Gold Level
- (D) Platinum Level

64. What does the man offer to do?

- (A) Share a report
- (B) E-mail some executives
- (C) Duplicate some diagrams
- (D) Analyze a marketing expense



Azalea Apartments Building Directory	
2nd Floor	Laundry Room
3rd Floor	Fitness Center
4th Floor	Recreation Room
5th Floor	Management Office

65. Look at the graphic. Which floor are the speakers currently on?



(A) The 2nd Floor
(B) The 3rd Floor
(C) The 4th Floor
(D) The 5th Floor

66. Why is the gym closed today?

(A) Flooring is being removed.
(B) New machines are being installed.
(C) A tour is being conducted.
(D) Some damage is being repaired.

67. What does the woman imply about her colleague?

(A) He wants supplies for an office.
(B) He needs assistance with a device.
(C) He is having trouble locking a door.
(D) He will be late for an appointment.



Parking Lot Closed May 6 Parking is available at the Dalton Center Garage.	
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68. Who is Donald Powell?

(A) A department manager
(B) A construction worker
(C) A human resources intern
(D) A company president

69. Look at the graphic. Where will the sign most likely be placed?



(A) In a research laboratory
(B) In a factory
(C) In an administration office
(D) In a warehouse

70. What will the man distribute on May 1?

(A) Employee handbooks
(B) Facility maps
(C) Work schedules
(D) Parking passes

PART 4

Directions: In this part, you will listen to several short talks by a single speaker. These talks will not be printed and will only be spoken one time. For each talk, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

71. What type of event will take place in February?
(A) A design contest
(B) A product launch
(C) A store opening
(D) A charity event
72. What does the speaker ask the listeners to do?
(A) Purchase winter outfits
(B) Select clothing items
(C) Assist with staff training
(D) Choose meal options
73. What will the speaker probably do later today?
(A) Review submissions
(B) Return to a mall
(C) Attend a fashion show
(D) Make an announcement
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74. What is being advertised?
(A) A travel service
(B) A beach resort
(C) A residential remodeling company
(D) A real estate agency
75. What does the company specialize in?
(A) Hosting guests for long-term stays
(B) Providing housing loans
(C) Finding homes along a coastline
(D) Customizing interior designs
76. According to the speaker, how can listeners acquire more information?
(A) By calling a telephone number
(B) By sending an e-mail
(C) By filling in an online form
(D) By visiting an office
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77. Why will a policy be changed?
(A) To address customer complaints
(B) To boost employee morale
(C) To promote the company's brand
(D) To improve workplace security
78. What does the speaker imply when he says, "but you don't have anything to worry about"?
(A) The yoga studio will reopen tomorrow.
(B) The uniform will be informal.
(C) The company logo will be popular.
(D) The staff will receive a present.
79. What does the speaker request that listeners do?
(A) Examine some documents
(B) Place an order with a supplier
(C) Write down some information
(D) Try on an outfit
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80. According to the speaker, what can be found in the handbook?
(A) Some safety instructions
(B) A compensation policy
(C) Some contact information
(D) A list of work schedules
81. What will happen if staff submit daily reports more than a day late?
(A) They will have to write an explanatory note.
(B) They will have to resubmit some documentation.
(C) Their team leaders will notify them personally.
(D) Their yearly reviews will be affected.
82. According to the speaker, what should staff get permission for?
(A) Changing shifts with colleagues
(B) Working additional hours
(C) Accessing the accounting Web site
(D) Printing confidential records

83. What does the speaker mention about the gift shop?
(A) It has been shut down for renovations.
(B) It is hosting a special event.
(C) It is located near the South Gate.
(D) It closes earlier than the main facility.
84. What does the speaker remind listeners about?
(A) An exit is inaccessible.
(B) A parking lot is full.
(C) A storage area is available.
(D) A center is open.
85. According to the speaker, what will happen next month?
(A) A performance will be given.
(B) A discount will be offered.
(C) A temporary exhibit will be displayed.
(D) An anniversary party will be held.
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86. What is the report mainly about?
(A) A public service
(B) A workshop
(C) A sponsorship program
(D) A competition
87. What has Spencer Incorporated agreed to do?
(A) Hire workers to clean the lake
(B) Pay for participants' hotel costs
(C) Supply awards for an event
(D) Host a celebratory lunch
88. What does the speaker warn listeners about?
(A) Weather complications
(B) Road construction
(C) Fishing permit modifications
(D) Contest entrance fees
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89. Where most likely do the listeners work?
(A) At an advertising agency
(B) At a convention center
(C) At a financial institution
(D) At a publishing firm
90. What does the man ask Derek to do?
(A) Purchase equipment
(B) Make a reservation
(C) Contact a client
(D) Distribute materials
91. What does the speaker imply when he says, "Document Express printed the materials for our previous event in Ottawa"?
(A) A printer made an error.
(B) A promotion was successful.
(C) A company should be hired again.
(D) A brochure is not suitable for an event.
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92. What is the speaker mainly discussing?
(A) An employee orientation
(B) A health program
(C) A research project
(D) An online discount
93. Why does the speaker say, "You'll probably feel a lot better"?
(A) To show agreement
(B) To suggest a solution
(C) To encourage participation
(D) To confirm a decision
94. What does the speaker recommend that listeners do tomorrow?
(A) Renew an identification card
(B) Go to another building
(C) Organize a workspace
(D) Sign up for a membership
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Flooring Type	Price per Square Meter
Tile	\$20
Carpet	\$25
Bamboo	\$30
Hardwood	\$35

95. Why is the speaker calling?
- (A) To accept an offer
 - (B) To answer a question
 - (C) To request assistance
 - (D) To arrange a consultation
96. Look at the graphic. Which flooring type did the listener mention?
- (A) Tile
 - (B) Carpet
 - (C) Bamboo
 - (D) Hardwood
97. According to the speaker, how can the listener get information about the materials?
- (A) By going to a store
 - (B) By calling a hotline
 - (C) By visiting a Web site
 - (D) By sending an e-mail

Presswood Hotel Directory	
Housekeeping	5
Room Service	6
Front Desk	7
Concierge	8

98. According to the speaker, what will happen tomorrow?
- (A) A facility will reopen.
 - (B) A pamphlet will be printed.
 - (C) A workshop will be held.
 - (D) A room will be renovated.
99. Look at the graphic. Which number should guests dial to request towels or pillows?
- (A) 5
 - (B) 6
 - (C) 7
 - (D) 8
100. What will be offered to guests this week?
- (A) Discounted tickets
 - (B) Free meals
 - (C) Gift bags
 - (D) Complimentary upgrades