

# PART 1

## Questions 1-10

Complete the notes below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

### Transport survey

Name: Sadie Jones

Year of birth: 1991

Postcode: 1.....

#### Travelling by bus

Date of bus journey: 2.....

Reason for trip: shopping and visit to the 3.....

Travelled by bus because cost of 4..... too high

Got on bus at 5..... Street

Complaints about bus service:

- bus today was 6.....
- frequency of buses in the 7.....

#### Travelling by car

Goes to the 8..... by car

#### Travelling by bicycle

Dislikes travelling by bike in the city centre because of the 9.....

Doesn't own a bike because of a lack of 10.....

## PART 2

### Questions 11-13

Choose the correct letter, **A**, **B** or **C**.

#### Becoming a volunteer for ACE

- 11 Why does the speaker apologise about the seats?
- A They are too small.
  - B There are not enough of them.
  - C Some of them are very close together.
- 12 What does the speaker say about the age of volunteers?
- A The age of volunteers is less important than other factors.
  - B Young volunteers are less reliable than older ones.
  - C Most volunteers are about 60 years old.
- 13 What does the speaker say about training?
- A It is continuous.
  - B It is conducted by a manager.
  - C It takes place online.

### Questions 14 and 15

Choose **TWO** letters, **A-E**.

Which **two** issues does the speaker ask the audience to consider before they apply to be volunteers?

- A their financial situation
- B their level of commitment
- C their work experience
- D their ambition
- E their availability

### Questions 16-20

What does the speaker suggest would be helpful for each of the following areas of voluntary work?

Choose **FIVE** answers from the box and write the correct letter, **A-G**, next to Questions 16-20.

#### Helpful things volunteers might offer

- A experience on stage
- B original, new ideas
- C parenting skills
- D an understanding of food and diet
- E retail experience
- F a good memory
- G a good level of fitness

#### Area of voluntary work

- 16 Fundraising .....
- 17 Litter collection .....
- 18 'Playmates' .....
- 19 Story club .....
- 20 First aid .....