

**Speaking (20 pts)**

A. Work with your partner. Choose one of the situations below and role-play a conversation in a restaurant using the Language for speaking to help you.

<ol style="list-style-type: none"> <li>1. The menu is in a language you don't understand.</li> <li>2. There is a large, noisy group of people at the table next to you.</li> <li>3. Your food order is taking a long time to arrive.</li> <li>4. Your knife has fallen on the floor.</li> <li>5. The waiter has brought you something you didn't order.</li> <li>6. There is a mistake in the bill.</li> </ol> <p><b>Example:</b></p> <p><b>C</b> Excuse me. Could I have another glass, please? This one's dirty. It's got lipstick on it.</p> <p><b>W</b> Oh, yes. So it has. I do apologize. I'll get you a clean one.</p> <p><b>C</b> OK, thanks very much.</p>	<p><b>LANGUAGE FOR SPEAKING</b> explaining and dealing with problems</p> <p><b>Introducing/explaining a problem</b>  <i>There seems to be a mistake ...</i>  <i>You've charged us for ..., but ...</i>  <i>I'm afraid ...</i></p> <p><b>Making a request</b>  <i>Would you mind ...? Could you (possibly) ...?</i>  <i>I'd like to ..., please.</i></p> <p><b>Making an apology</b>  <i>I do apologize. I'm (terribly) sorry.</i></p> <p><b>Responding to an apology</b>  <i>Don't worry about it. It's not your fault.</i></p>
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**Listening (20 pts)**

B. ▷ Listen to the conversation and write the missing words.

- C** Excuse me. I've got a bit of a <sup>1</sup> \_\_\_\_\_. I didn't know that you only accept <sup>2</sup> \_\_\_\_\_ and I don't have enough on me.
- W** Yes, it does say 'No <sup>3</sup> \_\_\_\_\_ cards' on the door.
- C** Yes, sorry. I didn't see that. <sup>4</sup> \_\_\_\_\_ I ... is there a cash <sup>5</sup> \_\_\_\_\_ near here?
- W** There's one a few <sup>6</sup> \_\_\_\_\_ down the road.
- C** Would you <sup>7</sup> \_\_\_\_\_ waiting while I go and get some <sup>8</sup> \_\_\_\_\_ out?
- W** Not at all.
- C** OK, I'll be back in a <sup>9</sup> \_\_\_\_\_ minutes. Sorry.
- W** Don't <sup>10</sup> \_\_\_\_\_ about it. That's fine.

**Writing/Grammar (25 pts)**

C. Complete the article with the correct passive form of the verbs in brackets.

**The history of tea**

Tea is one of the most popular drinks in the world. It <sup>1</sup> \_\_\_\_\_ (prepare) by adding hot or boiling water to the leaves of the tea plant. It <sup>2</sup> \_\_\_\_\_ (introduce) to Portuguese businessmen in China during the sixteenth century.

According to the story, tea <sup>3</sup> \_\_\_\_\_ (discover) by the Chinese emperor, Shennong. One day, he was sitting under a tree drinking a cup of boiled water, when a leaf from a tea bush fell into his cup. The water turned brown and the Emperor decided to carry on drinking. He liked the taste and this is how tea <sup>4</sup> \_\_\_\_\_ (invent).

Nowadays, tea <sup>5</sup> \_\_\_\_\_ (grow) in many countries, such as India, Malaysia and Turkey. Tea <sup>6</sup> \_\_\_\_\_ (divide) into six types, but the most common ones are white, green, oolong and black.

Many teas <sup>7</sup> \_\_\_\_\_ (produce) by mixing several types of tea together into what we call 'a blend'. The reason this <sup>8</sup> \_\_\_\_\_ (do) is to give a better taste.

In the past, tea <sup>9</sup> \_\_\_\_\_ (drink) in many countries as a kind of medicine, but these days, people just enjoy its flavour. In some countries, lemon, honey or milk <sup>10</sup> \_\_\_\_\_ (add) before drinking.

- D. Complete the blog with the *-ing* form of the verbs in brackets. Then write (S) if the *-ing* form is used as a subject, (V) if it is used after a verb and (P) if it comes after a preposition.

Nowadays, in my country, there are far too many cookery programmes on television and I'm really fed-up with them! Well, you're probably *thinking* (think) (V) 'Don't watch them then' and I wish I didn't!  
 The problem is I can't stop <sup>1</sup> \_\_\_\_\_ (watch) (\_\_\_\_) them! In fact, I'm <sup>2</sup> \_\_\_\_\_ (become) (\_\_\_\_) even more interested in them. I don't know if it's because there's a secret cook inside me just waiting to come out, or if it's because I'm really bad at <sup>3</sup> \_\_\_\_\_ (cook) (\_\_\_\_) and just enjoy <sup>4</sup> \_\_\_\_\_ (admire) (\_\_\_\_) the skills these TV chefs have. To be honest, I think it's the second one! I mean, let's be honest – cooking's not easy. But nowadays, so many people are interested in it – and these TV programmes – that lots of them love <sup>5</sup> \_\_\_\_\_ (take) (\_\_\_\_) photos of their meals with their smartphones!

- E. Complete the sentences with the words in the box. There are five words that you don't need.

past    figure    funny    charge    diet    clear    mark    pretty    left    way

1. I'd rather not eat at The Vines. I've heard it's a \_\_\_\_\_ expensive restaurant.
2. That's \_\_\_\_\_; I'm sure I bought some apples yesterday, but they're not here now.
3. Well, it's \_\_\_\_\_ that you won't save money if you don't stop eating out.
4. Don't eat that cream! It's \_\_\_\_\_ its use-by date now.
5. I spilt some orange juice on my white shirt and made a big \_\_\_\_\_ on it.

- F. Think of a restaurant or café and make notes about what you like/don't like about the location, the service, the food, the atmosphere, the prices, etc. Then, write a review of this restaurant or café.

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### Reading (20 pts)

- G. Read the online advertisements for takeaway food websites. For questions 1–5, choose from websites A–E.

Which website ...

1. explains that customers are provided with everything they need to eat their meal? \_\_\_\_\_
2. allows its customers to pay for their food online? \_\_\_\_\_
3. shows customers what other people have said about it? \_\_\_\_\_
4. offers customers the opportunity to buy a full meal including drinks? \_\_\_\_\_
5. allows customers to buy their food at cheaper prices? \_\_\_\_\_

#### A

##### Take out Eat in

Take out Eat in is the country's number one website for takeaway and food delivery. With more than 10,000 restaurants, ordering food delivery from your local takeaway has never been easier. And don't just take our word for it – read 1,000s of reviews from other customers to help you make up your mind. With cash payment and our convenient 'favourites' category, which remembers what you've ordered regularly in the past, we do the hard work for you. All you do is push a button!

#### B

##### Meals Online

At Meals Online, we make the world's finest dishes using only the best and freshest ingredients. Our team of specialist chefs are ready to get cooking as soon as your order comes in. Your food is then delivered by our reliable drivers in under 30 minutes. There's no need to worry about doing the dishes either, as we'll send you knives, forks and spoons, and even paper plates! A wide selection of drinks is also available.

**C****Happy Food**

Happy Food is the country's only takeaway discount site. The idea behind it is that takeaways join together and help their local communities by giving them special discounts on every order, every time they order! We have a huge selection of takeaways for you to enjoy, and you have the choice of giving your discount to help the local community, or taking it to help yourself. It doesn't matter what you decide this time, because we'll give you money off again the next time you visit!

**D****Eat In**

Ordering food with Eat In couldn't be simpler! Just choose a username and sign up to our prize-winning website. Then tell us where you are by entering your address and we'll provide you with 1,000s of menus online. You have a choice of ways of pay – by cash when you receive your delivery or by card when you order, which is quick, easy and completely safe. It's not surprising everyone loves Eat In!

**E****Dine for Less**

Order food from every corner of the world and have it delivered to your door within minutes. That's the promise that Dine for Less makes you. You can choose from over 7,500 recommended restaurants and follow your order online with Dine for Less's Food Tracker, which shows you exactly when your food will be delivered. Choose from starters, main courses and desserts, and a selection of hot and cold drinks. Pay at the door – cash only.