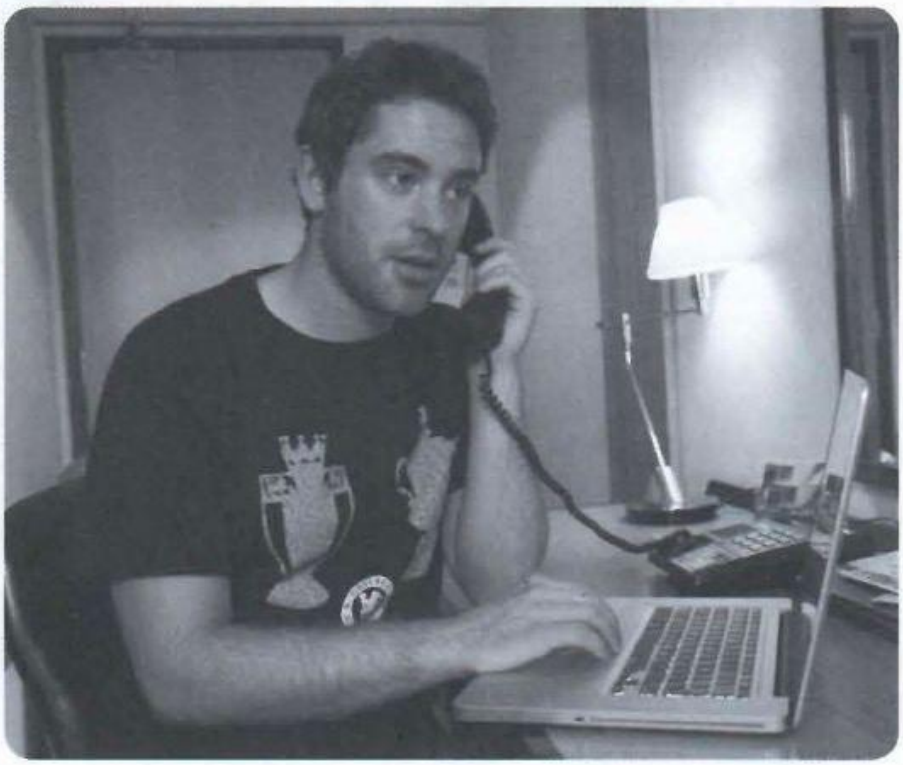
1 CALLING RECEPTION



a Complete the sentences with a word from the list.

bother have 's put send this

1 I *have* _____ a problem with the wi-fi.
2 I'll _____ you through to IT.
3 I'll _____ somebody up right now.
4 I'm sorry to _____ you.
5 Hello. _____ is room 315.
6 There _____ a problem with the shower.

b Complete the conversations with sentences 1–6 from **a**.

1 A Hello, reception.
B Hello. [1] *This is room 315* _____.
A How can I help you?
B [2] _____.
There isn't any hot water.
A I'm sorry, madam. [3] _____.
B Thank you.

2 A Hello, reception.
B Hello, this is room 315 again. [4] _____,
but there's one more thing.
A How can I help you?
B [5] _____.
I can't get a signal.
A I'm sorry, madam. [6] _____.
B Thanks.

LIVEWORKSHEETS