

CHECKING IN

Complete the conversation with the phrases in the box.

Can you sign here, please? I have a reservation
Just a second... Thank you That's right

- A Good evening, sir.
B Hello. ¹ I have a reservation. My name's Carl Zimmerman.
A Can you spell that, please?
B Z-I-M-M-E-R-M-A-N.
A Thank you. For three nights?
B Yes. ² _____.
A Can I have your passport, please?
B ³ _____ Here you are.
A Thank you. ⁴ _____ Thank you.
Here's your key. It's room 403, on the fourth floor. The lift is over there. Enjoy your stay, Mr Zimmerman.
B ⁵ _____.

SOCIAL ENGLISH

Complete the missing words in the dialogue.

- 1 A Who is it?
B This is David Barnsley.
2 A Where are you from?
B I'm from Boston. What a _____ you?
3 A Sorry.
B No pr_____.
4 A Hello?
B Is th_____ Tom?
5 A Are you on holiday?
B No. I'm here on b_____.
6 A Is 10.30 OK for you?
B That's p_____.
7 A Would you like another drink?
B No thanks. It's t_____ for bed.

READING

Match the hotels to the people. Write the numbers in the boxes.

- 1 Antonia and James want to have a relaxing weekend.
- 2 Mr Edwards wants to have a two-day meeting with managers from other European offices.
- 3 The Scott family want to go to London and visit the city.



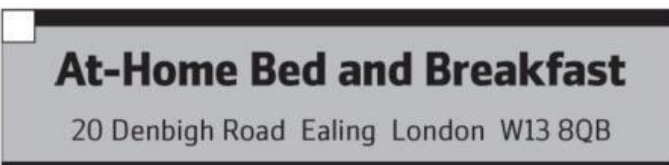
Sheraton Skyline Hotel
Bath Road
Hayes UB3 5BP

350 double rooms
Conference centre
Restaurants and bar
Wi-fi connection
2 km from Heathrow Airport



The Grove
Chandler's Cross
Hertfordshire WD3 4TG

26 suites, 201 luxury rooms
Room service
Spa
Golf course
Television
29 km from Central London



At-Home Bed and Breakfast
20 Denbigh Road Ealing London W13 8QB

■ 2 triple rooms, 2 double rooms, and 1 single room	■ Television
■ Garden	■ Free parking
■ Wi-fi connection	■ Close to central London