

Directions: Push play on the audio and then type the missing words in the boxes. When you finish, scroll down to the bottom of the page and click 'Finish', then click 'Check my Answers'. You can do the Dictation Exercise a total of 3 times. After the 3rd time, take a screenshot of each page of your results and paste them in the homework file.

You may have _____ seen them in restaurants: robots that _____ guests, _____ them to their tables and _____ their _____. _____ of robot waiters have been _____ in recent years, with tens of thousands now working _____. But are robot waiters the _____? In a _____ US _____, 62% of restaurant _____ said they don't have _____ — and many think robots are the _____ to this _____. But others _____ it will be a long time before robot _____ can _____ humans. Robots can't take _____, and they can't manage _____ or other physical _____.

Still, the robots are _____. Li Zhai was having _____ finding _____ for his Michigan restaurant, so he _____ three robots. Now, one robot leads _____ to their _____, another delivers _____ of noodles to tables, while a third _____ dirty _____ back to the kitchen. Zhai only needs three people to do the _____ work that five or six people once did. And while a robot _____ around \$15,000, a person costs \$5,000 to \$6,000 per _____. Zhai said the robots give human _____ more time with _____, which

increases _____. And customers _____ videos of the robots on _____ media
— and that _____ more business.

Marcus Merritt was _____ to see a robot server at a Chick-fil-A _____ in Atlanta recently.
"I think _____ is part of our _____ everyday now," he said. "Everybody uses some
_____ of computer. It's a natural _____." However, Saru Jayaraman, president of the One
_____ Wage organization, said restaurants could easily _____ their _____
shortages if they _____ workers more. " _____ don't go to a full-service restaurant to be
_____ by technology," she said. "They go for the _____ of themselves and the people they
_____ about being served by a human."