

Hotel staff and services

Who... in hotels?

- ... carries luggage to and from guests' rooms? _____
- ... checks people in and out? _____
- ... cleans rooms and bathrooms? _____
- ... is in charge of the whole hotel? _____
- ... is responsible for bookings and arranging tours? _____
- ... runs the hotel cleaning? _____
- ... welcomes guests? _____

Label the hotel facilities.



Accommodation

Mention 3 types of accommodation in each category. Avoid repetition.

Service	Self-catering	Urban	Rural	Mobile
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____