

Drag and drop the correct answer.

vouchers - receipt - exchange - proof of purchase - refund policy

What's missing?

Customer: I'd like to return this watch, please.

Clerk: Sure, may I ask why you'd like to return it?

Customer: The strap broke. I only bought it three months ago. What's your _____?

Clerk: Of course, we can offer a full refund if the item is under warranty. Do you have a _____?

Customer: No, I don't, I'm afraid.

Clerk: Do you have any other _____?

Customer: I have a printed bank statement and all the original packaging. Is that all right?

Clerk: Yes, that is fine. We can offer you an _____ or a refund. Which would you prefer?

Customer: I would like store credit, actually.

Clerk: No problem. Let's get you some _____.