Can-

Cannot-

Previous-

(to) erase-

(to) ring-

(to) charge-

Battery-

Unit-

(to) store-

Item-

Install-

If required-

(to) hang up-

Occurs-

If necessary-

Electrical appliances-

(to) call-

Customers-

Far-

The same-

(to) wait-

1) The unit is in talk mode-

2) Install a new battery if required-

3) Answer the call-

4) Restart after you hang up-

5) Call our customer call center-

6) The handset is too far from the base unit-

7) The ringer volume is set to OFF

8) You charged the battery fully-

9) The unit does not display the caller's name.

10) The handset does not ring-

11) You cannot solve your problem-

12) Information is erased-

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Part III - INSTRUCTIONS

3. *Read the problems below and match them to the causes and remedies that follow.* (20 points)

The Cordless Phone

Useful Information

Problem

1. You cannot solve your problem.
2. Previously programmed information is erased.
3. You cannot store a name and phone number in the directory.
4. The handset does not ring.
5. HANDSET LOCATOR does not function.
6. You charged the battery fully, but "Recharge battery" is still displayed.
7. While programming or searching, the unit starts to ring and stops the program/search.
8. The unit does not display the caller's name and/or phone number.

Cause and/or Remedy

a. You cannot store an item in the directory while the unit is in talk mode.

b. The charge contacts need to be cleaned and the battery charged again. Install a new battery if required.

c. Answer the call. Restart programming or searching after you hang up.

d. When a power failure occurs, programmed information may be erased. Reprogram if necessary.

e. Other electrical appliances connected to the same outlet may be interfering with the Caller ID information.

f. Call our customer call center at 1-800-211-PANA (7262).

g. The handset is too far from the base unit, or the handset is engaged in an outside call or is being used to view the caller list/directory list. Wait until the IN USE/CHARGE/HOLD indicator goes out.

h. The ringer volume is set to OFF. Set to HIGH or LOW.

Write your answers here:

1	2	3	4	5	6	7	8

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