

Mr Fleet is at the airport check-in desk, hoping to board his plane very shortly. He's talking to the check-in desk attendant.

Mr Fleet: Hi.

Attendant: Good morning. May I see your ticket and (1) _____, please?

Mr Fleet: Certainly. Here you are.

Attendant: Would you like a window seat or an (2) _____ seat?

Mr Fleet: A window seat, please.

Attendant: Could you place your bag on the luggage belt, please?

Mr Fleet: Sure!

Attendant: Did you pack it yourself?

Mr Fleet: Yes.

Attendant: Has anyone interfered with your bag, or asked you to take anything on board the (3) _____?

Mr Fleet: No.

Attendant: Do you have any firearms, hazardous materials or liquids in your bag?

Mr Fleet: No.

Attendant: Oh, I'm afraid your bag has exceeded the maximum baggage allowance, so you'll have to pay the excess (4) _____.

Mr Fleet: Oh, right.

Attendant: If you just go over to that counter over there, you can pay the amount. Then, just come back here with the receipt and I'll put your (5) _____ straight through.

Mr Fleet: OK. Thanks.

[Ten minutes later, he comes back and hands her the receipt.]

Mr Fleet: Here you are.

Attendant: Thank you. Here's your boarding (6) _____. Your flight leaves at 13:34.

Boarding will commence at 12:45. The boarding gate hasn't been announced yet, but it should appear on the flight information (7) _____ in about half an hour. The security check-in area is just over there.