FINAL EXAM

Direction: Click the given **link** and **listen** actively to the **audio file**. Choose the **appropriate response** to each question asked by the patient.

Topic: Patient Consent Forms

1-2. **a.** I think for the medical treatment

b. To place yourself under our care ma'am

3-4. **a.** Just write the needed details

b. We will write on that part for you

5-6. **a.** It is a consent form Mr.Wayne.

b. I don't know, please check the document

7-8. **a.** Kindly sign this document ma'am

b. Just wait for the next step

9-10. **a.** Please read all of this then signature

b. Take your time reading this then sign on the lower part

Topic: At the registration counter

11-12. **a.** For register ma'am

b. For registration ma'am

13-14. **a.** It depends on you ma'am, if you like to go with me

b. Just take a seat while I'm preparing your documents ma'am

15-16. **a.** Sorry for the inconvenience ma'am, I'll edit the details immediately

b. Oh sorry ma'am, it might be a typographical error

17-18. **a.** The nurse will call you to measure your vital signs

b. The csr will call you to measure your vital signs

19-20. **a.** Kindly sign on the lower part of the registration form ma'am

b. Just sign on the lower part and we're done

LIVEWORKSHEETS

Direction: Click the given **link** and **listen** actively to the **audio file**. Choose the **appropriate response** to each question asked by the patient.

Topic: Asking and Giving Directions

21-22. a. Just go there (pointing to a room)

b. Please follow me, I'll show you where the washroom is

23-24. a. We have gift shops in the lobby on the first floor sir.

b. You can ask the staff, I don't know much detail

25-26. a. Yes, you can check first

b. Yes, we have few downstairs

27-28. a. I'm sorry, I don't know please ask her

b. We have few restaurants at the 4th floor of this building

29-30. a. May I know which department you are looking for?

b. What is your mom's name?

Topic: Bills and Payment

31-32. a. Your total bill is 9,850 baht

b. You can pay 9,850 baht now

33-34. a. Yes, of course why not?

b. Yes you can, may I check which one do you have?

35-36. a. We have no possible way of checking your credit with that company

b. We can't check it, can you check please?

37-38. a. Let me check first, can I have your card?

b. I'm not really sure about it, I don't know yet

39-40. a. Okay, keep this receipt. Go there please (pointing the pharmacy)

b. Here's your receipt. Please proceed to the pharmacy for your medications.

LIVEWORKSHEETS

Direction: Click the given **link** and **listen** actively to the **audio file**. Choose the **appropriate response** to each question asked by the patient.

***Topic*: Admission in the Hospital**

41-42. a. You can pay by cash, credit card or through insurance company

b. I'm not sure but you can ask the cashier about this

43-44. a. Do you have your driving license?

b. Do you have your insurance policy/card with you?

45-46. a. The VIP room costs 6,000 baht and a standard room is 2,800 baht.

b. I think around 3,000 baht per night, not really expensive

47-48. a. Let's just check later with the cashier

b. Yes, the doctor's fees and treatment costs

49-50. a. I don't know. I will call the translator just wait here

b. There is a menu in your room. You can order from room service anytime.

LIVEWORKSHEETS