PRE-LISTENING

There are some vocabularies that will appear on the recording. Let's guess the meaning of each vocabulary by dragging its meaning equivalent to the vocabulary.

Sort elements

- a state of not being certain about what is happening, what you should do, what something means, etc.
- using the most modern or advanced techniques or methods; as good as it can be at the present time
- a situation, an event, etc. that makes it difficult for you to do or achieve something
- advice, criticism or information about how good or useful something or somebody's work is
- to provide somebody with a room or place to sleep, live or sit

accommodate (verb):	
obstacle (noun):	
feedback (noun):	
confusion (noun):	
state-of-the-art (adj):	

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DURING LISTENING

What is the improvement of each main point of interest in the area? Choose FIVE answers from the box and write the correct letter, A-G, next to questions 16-20.

A. New entrance

C. Free information provided

E. Additional signs

B. Free lunch provided

D. Increase in size

G. New structure

Question 16: Car Park	
Question 17: Primary School	
Question 18: Science Museum	
Question 19: National History Museum	
Question 20: Shopping Mall	

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VOCABULARY PRACTICE

Let's listen to the recording again and fill in blanks below

Now I'm going to outline the **1** _____ we have made in our efforts to make the experience even **2** _____ for each and every one of our **3** _____ .

You probably **4** _____ when you first drove into the Car Park this morning, that there is now additional **5** _____ to help avoid **6** _____ . The directions were not **7** _____ clear at first, so we have **8** _____ the number of one-way signs **9** _____ the correct direction of traffic flow.

Not far from there, in line with our mission of giving back to the **10** _____ , we **11** _____ a brand new playground for the Primary School. It is really something to be **12** _____ for the equipment is **13** _____ and includes swings, a small climbing wall, and even an **14** _____ course.

Now we'll head north and take a look at the Science Museum. In response to our **15** _____ from past visitors to the museum, there is now free information available outlining not only upcoming IMAX showings, but also natural wonders like meteor showers, **16** _____ , and other cool natural events.

The Science Museum isn't the only Museum improving the experience of its visitors. The National History Museum has **17** _____ an entire new wing to its facility to **18** _____ the large crowds of people gathering to see the Civil War exhibit, inventions timeline exhibit, and other wonderful sections of the museum. The increase in space will definitely give a more calm, comfortable experience for visitors.

And finally, remember when there was actually a line at the mall **19** _____ from the Tube Station? It was terrible trying to get anywhere from the Tube because foot traffic got so backed up sometimes. We have **20**

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that by adding another entry point into the mall from the other end of the platform to disperse the crowd.

So those are the major improvements we have made. Clearly having too many people that want to visit and enjoy what our community has to **21** the public is a good problem to have, and I am confident that we have made the changes necessary to accommodate the growing **22** in the area.

As always, we welcome any questions, comments, or **23** about the new improvement plan. In a few minutes I will open up the floor for questions but you can also **24** me or any other board member by email or through the city website. Thank you for coming, and I now **25** you to stay for the Questions and Answers panel occurring between now and 10.30...

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