

**A. Complete the emails with the words below.**

again    burgers    email    English    information    you    thank    classes

Subject: Product (1) .....	Subject: (5) ..... Courses
<p>Dear Ms Erikson,</p> <p><b>A.</b> Thank (2) ..... for your email <b>requesting</b> information about the ingredients in our vegetarian products.</p> <p><b>B.</b> All our (3) ..... and meals are 100% meat-free and contain no animal ingredients. We have also just introduced a line of vegetarian curries too. Please find our full list of products <b>attached</b>.</p> <p><b>C.</b> (4)..... you again for your interest in Ben's Burgers. Please let me know if you need any more information.</p> <p>Regards,</p> <p>Gary Jones</p>	<p>Dear Jose,</p> <p>Thank you for your (6) ..... <b>expressing</b> interest in the types of courses offered here at the English Academy.</p> <p>We have (7) ..... for students of all ages from Beginner to Advanced. We also offer exam preparation classes too. Please find a copy of our course list attached with more details about the classes.</p> <p>Thanks (8) ..... for your interest in our school. Please contact me if you have any <b>further</b> questions.</p> <p>Regards,</p> <p>Sandra Smith</p>

**B. Match the words in bold from the emails to their definitions.**

- |                     |                   |
|---------------------|-------------------|
| 1. Asking for ..... | 2. More .....     |
| 3. Showing .....    | 4. Included ..... |

**C. Match Paragraphs A, B and C from the first email to their descriptions.**

- In paragraph ....., the sender tells the person to contact them if they have any questions.
- In paragraph ....., the sender thanks the person for their email.
- In paragraph ....., the sender provides the information requested.
- In paragraph ....., the sender thanks the person for their interest a second time.

**D. Match the sentence halves together to make sentences.**

- |  |   |
|--|---|
| 1. Thank you once again for your .....   | a. night and have two double beds and a bath. |
| 2. Our family rooms cost \$130 per ..... | b. you need any further information.          |
| 3. I have attached some photos .....     | c. interest in the Sleep Inn.                 |
| 4. Please contact me if .....            | d. and more information about them.           |

**E. Put the words in the correct order to make sentences.**

5. ....  
 (you / thank / again / your / for / interest / Heaven / in / Turkey)
6. ....  
 (meal / our / four / dishes / includes / costs / and / person / per / \$25)
7. ....  
 (Christmas / please / attached / find / most / our / recent / menu)
8. ....  
 (you / for / thank / your / email / asking / menu / our / Christmas / about)

**F. Complete the two emails with the sentence numbers from Exercises D and E.**

Subject: Hotel Rooms for Families	Subject: Christmas Menu
Dear Ms Brown,  Thank you for your email requesting information about our family rooms.  (a) ..... (b) ..... (c) ..... (d) .....  Regards,  Samuel Pepper	Dear Mr Williams,  (e) ..... (f) ..... (g) .....  (h) ..... Please let me know if you have any further questions about our restaurant.  Regards,  Helena Banks

**G. You work at Muscle Mania Gym. Write an email to Matt Bates, replying to his questions.**

- Q: How much does a membership cost?      A: \$100 per month.  
 Q: What are the gym's opening times?      A: 6 a.m. to 11 p.m., 7 days a week.

Subject: Information Request