

1 Places

a Match the words and pictures.

- ☐ department store
- ☐ supermarket
- ☐ street market
- ☐ shopping centre (US mall)



b Match the shops and pictures of what you can buy there.

- ☐ baker's
- ☐ bookshop
- ☐ butcher's /'bʊtʃəz/
- ☐ chemist's / pharmacy
- ☐ newsagent's
- ☐ stationer's
- ☐ travel agent's
- ☐ shoe shop



2 In the shop

Match the words and definitions or pictures.

bargain /'bɑ:gən/ basket customer discount manager receipt /rɪ'si:t/
refund sales shop assistant trolley /'trɒli/ shop window till

- 1 _____ a time when shops sell things at lower prices than usual
- 2 _____ something that you buy for what you think is a good price
- 3 _____ a place at the front of a shop where you can see the products
- 4 _____ a piece of paper which shows you have paid for something
- 5 _____ a reduction in the price
- 6 _____ a person who works in a shop

- 7 _____ 
- 8 _____ money that is paid back to you when you are unhappy with something you buy
- 9 _____ 
- 10 _____ a person who buys things in a shop
- 11 _____ the person who is in charge of a shop, hotel, etc.

- 12 _____ 

3 Verbs and phrases

Match the sentences.

- 1 I often buy books online.
- 2 This shop sells books.
- 3 I'm going to buy the dishwasher on credit.
- 4 I went back to the shop to complain.
- 5 I had to queue /kju:/ for ages in the bank.
- 6 I want to try on this dress.
- 7 I'm just looking.
- 8 I had to pay 16% VAT.
- a I had to wait behind lots of other people.
- b I don't need any help at the moment.
- c I buy books on the Internet.
- d I'm going to pay for it over 12 months.
- e I want to see what I look like in it.
- f I had to pay tax on it.
- g You can buy books in this shop.
- h I went there to tell them I wasn't happy.