

Carlos, a Spanish tourist enthusiast, was in New York for the first time. Planning his activities, he realized he needed more dollars for his daily expenses. Searching for a currency exchange, he walked through the busy streets near Times Square, marveling at the skyscrapers and the hustle of the city.

He found a place recommended by his travel guide and entered with some anxiety, as it was his first time exchanging currency abroad. Inside, a friendly clerk greeted him with a smile. "Good morning, how can I help you?" she asked. Carlos, practicing his English, replied: "I need to exchange euros to dollars. What's the rate today?" The clerk informed him about the current exchange rate and commissions. Carlos, grateful for the clarity, decided to proceed with the exchange.

While waiting for the clerk to count the dollars, Carlos felt satisfied with his ability to communicate effectively in English. Finally, he received his money along with a detailed receipt. "Thank you very much!" he said, and she replied with a warm "You're welcome! Enjoy your time in New York!"

Leaving the exchange bureau, Carlos felt more confident and prepared to enjoy his stay in the Big Apple, knowing he could handle everyday situations in a foreign language.

According to the story answer these questions:

1 Was this the first time Carlos was in New York?

4 What sentence could replace "*felt satisfied*"?

2 What did Carlos look for?

5 What happened when Carlos was leaving the exchange bureau?

3 Who helped Carlos?

6 What word could replace "*handle*"?