

**A** Use a dictionary and find the meanings of the following words from the text.

1 Perspex

2 blurb

3 boost

4 serendipity

5 sheer

6 functionality

7 sensory

8 geared

**B** Complete the following text with the words given below.

crisis

habits

shuttered

purchases

opportunity

pursuits

embarking

profound

circumstances

mindset

contactless

adapting

The COVID-19 global pandemic is having a (1) \_\_\_\_\_ impact on consumers' lives. As stay-at-home orders and countrywide lockdowns start to be eased, consumer behaviour continues to be driven by new personal (2) \_\_\_\_\_, such as changes in discretionary income and spare time, and reconsidered values and priorities.

In our new research, we monitor the changing attitudes, behaviours and (3) \_\_\_\_\_ of consumers worldwide, as they adapt to a new reality. We explore what consumers are buying and how they are shopping, and which of these changes are likely to continue in the longer term. One hundred and sixty percent is the expected future increase in e-commerce (4) \_\_\_\_\_ from new or low frequency users.

This is because retail consumers are (5) \_\_\_\_\_ to new personal circumstances. For example, 33% of consumers are finding themselves 'financially-squeezed', compared to before the (6) \_\_\_\_\_. They are now shopping more cost consciously, whereas 26% (the 'Resource-Rich') have increased both their disposable income and free time and are enjoying new leisure (7) \_\_\_\_\_.

Consumers are more mindful than ever about what they are buying – and this (8) \_\_\_\_\_ is likely to continue. The most people (75%) are limiting food waste and 67% are shopping more health consciously. In both cases, 90% of these consumer groups are likely to continue with these habits.

With lockdowns in place and many stores (9) \_\_\_\_\_, e-commerce has surged. Consumers have also increased their use of omnichannel services, like (10) \_\_\_\_\_ payment, social commerce, virtual consultations and kerbside pickup. They plan to continue with this new behaviour.

With more time spent at home, consumers are engaging in new or renewed activities during their spare time. More than half (62%) are trying new recipes, 51% are spending time on home improvements, and 48% are (11) \_\_\_\_\_ on new skills or online education. In each case, the vast majority expect to continue with these activities. Families are welcoming the (12) \_\_\_\_\_ to spend more time together and new ways of socialising are gaining in popularity as people connect virtually. With the switch in many cases to working from home, employees have embraced their new environments and many expect to continue or increase their time working at home in the future.

Adapted from: <https://www.accenture.com/us-en/insights/retail/coronavirus-consumer-behavior-research>

**C** For each space in each sentence, use the verb *Get* (in the correct tense) with one of the prepositions from the box. Sometimes, you need to put the object/ pronoun between the main verb and the preposition – in these cases, the object/ pronoun can be found in the brackets. Some prepositions are used more than once.

over	out	around	through	across	on with	up to	
down	away with	around to	by	off	on	up	at

- I was late for work because I didn't \_\_\_\_\_ in time. I forgot to set my alarm.
- Can we finish this report tomorrow? I am really tired and it's \_\_\_\_\_.
- That fat boy always \_\_\_\_\_ of doing sports activities for some reason or other.
- It took him a fortnight to \_\_\_\_\_ his pneumonia. Thank God he is fine now.
- The buses in this town are never on time, so I prefer to use my mountain bike to \_\_\_\_\_.
- It is raining again. It has been like this for several days. Weather like this really \_\_\_\_\_ (me).
- The killer \_\_\_\_\_ his crime because the police couldn't find any evidence.
- The manager asked him to look for that report, but he said he never had time to \_\_\_\_\_ doing it. He is lazy, I think!
- The teacher set some exercises and asked the children to \_\_\_\_\_ the work quietly.
- We will find it easier to \_\_\_\_\_ once my brother gets that part-time job at the supermarket.
- She never \_\_\_\_\_ losing that dream job of hers and has been depressed ever since.
- He didn't \_\_\_\_\_ with his boss and finally decided to leave the company rather than stay there working for him.
- I went to the cinema with my friends. What did you \_\_\_\_\_ last weekend?
- The thieves \_\_\_\_\_ several thousand ringgit worth of jewellery.
- I can't \_\_\_\_\_ to Thomas on this phone – there is no signal in this building. I hope he is fine.
- I find it really hard to \_\_\_\_\_ to work until I've read the newspaper and had a cup of coffee.
- I would advise you to \_\_\_\_\_ to your wife how terrible life would be without her. Maybe then, she will change her mind about the divorce.
- The local residents are \_\_\_\_\_ a petition to protest about the highway plans.
- The traffic policeman only gave me a warning for driving too fast. I think I \_\_\_\_\_ lightly there!
- I feel sorry for Rizal. His brother is always \_\_\_\_\_ him even when he has done nothing wrong.