59-61

M-Cn (59) Good morning, Ms. Davis. **(60) We've received comments from your** ..... **team on the terms and** .....**for the travel rewards** ..... **card that we issued.**

M-Au Could you explain the ..... we need to make to be in compliance with the .....?

W-Am Sure. **(60) The** ..... **with the agreement is this: it doesn't disclose to users that** if a card isn't used for a year, the ..... will be **suspended**.

M-Cn Oh, that's an oversight on our part. We're glad you caught that.

W-Am **(61) We don't want to be** ..... **by banking regulators, so all cardholders will need to be** ..... **by the end of the month.**

62-64

M-Au Ms. Giordano, it looks like the last of the wedding guests have left. **(62) My staff's going to start packing up our** .....**and loading the** .....**.**

W-Br That's fine, thank you. **(62) The food was** ..... **My son and his new wife were very happy with your** .....**.**

M-Au I'm glad you ..... it. And, again, **(63) I'm** ..... **that some of our waitstaff were late** ..... They said they drove right ..... the turnoff.

W-Br I understand. The venue is ..... to see from the road. **(64) I really like this** ....., **though, with its view of the** ..... **from the gardens in the back.**

65-67

W-Am Hey, Thomas? You like concerts. **(65) Any chance you're interested in the local band** ..... **this weekend?** I have two ..... that I don't need.

M-Au **(65) You got tickets to that? That's** .....**! I heard that they** .....**out in just a few days.**

W-Am They did, but I actually won these in a .....contest. That's why I'm giving them away instead of selling them. **(66) Good seats, too. Right in the** ....., **close** to the stage.

M-Au Sure, I'll take them. Thanks! Why can't you go?

W-Am **(67) This weekend is my parents'** ..... My sisters and I are planning a .....for them at their home in Boston.

LIVEWORKSHEETS

68-70

M-Cn Hello. **(68) Bellevue** .....**Management Office. Can I help you?**

W-Am Hi. I'm Azusa Suzuki. **(69) I'm a new** ..... **here, and live in 2A.**

M-Cn How's ..... in your apartment so far?

W-Am Very good. One thing, though... **(69) When can you put my name on the building** .....**?** It still says the previous tenant's name.

M-Cn No problem. I can ..... someone over now. Unit 2A, you said?

W-Am Yes. And, **(70) I'll be stopping by your office** .....**with my** .....**rent check.**

M-Cn OK. See you then.

LIVEWORKSHEETS