

Questions 168-171 refer to the following article.

Sonorum Brings Vixo Mob One Step Closer to Reality

By Albert Lepke, music correspondent

Music giant Sonorum, which holds the rights for over 80 record labels, has struck a global licensing deal with online streaming provider Vixo, paving the way for the launch of Vixo Mob, a paid music subscription service. Vixo already has the rights to stream content from several major record labels. — [1] —. But until now, it lacked access to Sonorum's vast catalog of contemporary music.

The agreement with Sonorum will significantly increase the amount of content Vixo will be able to offer, making Vixo Mob's long-awaited introduction more likely to occur. The premium service has been in development for two years. — [2] —. "We're clearly excited about the prospect of seeing our artists' work distributed through Vixo's Internet and mobile platforms," said Sonorum CEO Sandra Scheine. "While we appreciate our existing partnerships with some of Vixo's competitors, none of them have the reach that Vixo has."

Vixo has more than 180 million regular users, whereas the next largest streaming service, SoundStorm, has only 20 million. — [3] —. The way the sites are used explains the disparity. Most people visit Vixo to watch free videos rather than to stream music. Meanwhile, over 48 percent of Soundstorm's users subscribe to the site for a monthly fee so they can listen to music. — [4] —. It is unknown whether Vixo Mob's users would be willing to do the same.

168. What is indicated about Vixo Mob?

- (A) It will be offered for free for a limited time.
- (B) It focuses on a particular genre of music.
- (C) It has yet to be released to the public.
- (D) It is largely dependent on advertising.

169. According to the article, what competitive advantage does Vixo have?

- (A) It has a substantial user base.
- (B) It offers a flexible payment scheme.
- (C) It is available in several languages.
- (D) It provides excellent customer service.

170. What does the article mention about SoundStorm?

- (A) It is fast approaching the same level of popularity as Vixo.
- (B) Almost half its users have signed up for a service.
- (C) It achieved profitability in a short amount of time.
- (D) Some of its former executives now work for Vixo.

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Once it is launched, users will be able to stream a wider range of both music and videos in a high-quality digital format."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

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Questions 172-175 refer to the following information.

Open Waters Cruises Cancellation Policies

Cruise travel involves long-term planning and preparation for both cruise lines and passengers. We recognize that travelers may occasionally need to change their bookings and have created the following cancellation policies. We established these regulations after taking into consideration the costs incurred by Open Waters Cruises along with the needs of our customers.

Clients may send an e-mail to bookings@openwaters.com or write a letter to our reservations department at 98 Capri Boulevard, Miami, FL 33124 to cancel their trip with us. Customers may also make such a request by calling 1-800-555-2978. In all cases, you must provide our representative with a phone number where you can be reached. All requests for rescheduling to other cruise dates are handled on a case-by-case basis. Cancellation refund details are listed below.

Days until departure	Refund amount
15 or less	None
16 to 30	25 percent cruise package refund
31 to 60	50 percent cruise package refund
61 or more	Full package amount

For inquiries, call our reservations department at the toll-free number indicated above.

172. What is the main purpose of the information?

- (A) To promote a new service
- (B) To give instructions on ticket purchase methods
- (C) To notify passengers of a canceled cruise
- (D) To describe booking modification procedures

173. The word "established" in paragraph 1, line 4, is closest in meaning to

- (A) instituted
- (B) restored
- (C) contained
- (D) convened

174. What is NOT indicated in the information?

- (A) Cancellation requests may be submitted over the phone.
- (B) Passengers can change their cruise dates if needed.
- (C) Additional charges may be imposed by travel agencies.
- (D) Refund amounts vary based on days from departure.

175. According to the information, what is required for cancellation?

- (A) A passenger number
- (B) Contact information
- (C) A reservation voucher
- (D) Signed forms

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Questions 176-180 refer to the following advertisement and order form.

SAN FRANCISCO CUSTOM T-SHIRTS

Want a quick, cheap, and simple way to create a cool T-shirt? Visit San Francisco Custom T-Shirts on 18th Street on weekdays between 9 A.M. and 5 P.M. Our team of design specialists will help you create any T-shirt you could possibly imagine using clip art, a wide variety of fonts, and thousands of color choices! Not just that, but we can also print photographs, or any other types of art files that you bring us, provided that they are under 50 megabytes.

You can order as many T-shirts as you want! And we give a 12 percent discount for large orders of 200 pieces or more. We can complete most jobs within one to three days, with larger orders usually ready for pickup in one week!

All our shirts are made of finely-woven American cotton, and our prices are some of the lowest in the city, with our basic white model with four-color printing starting at \$12 per item. You can also choose the color of material and select different styles including long and short sleeves as well as regular and V-neck collars, all of which can be provided in any size you need!

We also offer a free delivery service for orders of 20 items or more to the cities of San Francisco, San Jose, and Oakland. Shipping to any other destination can also be arranged for an additional charge. To learn more about our product offerings, services, and prices, please visit www.sanfrantshirts.com.

SAN FRANCISCO CUSTOM T-SHIRTS ORDER FORM

Name	Harry Okata	Company/Affiliation	North Park Elementary School
Order date	March 14	Pick-up/Delivery date	March 16
Phone number	555-1121	E-mail	hokata@npeschool.edu
Delivery address (if applicable)	1812 Telegraph Avenue, Berkeley, CA 94701	Payment method	Bank transfer

Order Description: 20 children's basic white T-shirts with blue capital lettering saying NORTH PARK INTRAMURAL BASKETBALL TEAM on the rear side in Sportnik font. The front side will display the school logo in blue, black, and yellow (art file has been provided). Sizes needed are 5 large, 11 medium, and 4 small.

4 adult's basic white T-shirts for coaches with the same specifications. Sizes needed are 2 medium and 2 large.

Total number of products ordered: 24

Order taken by: Sam Boswell

NOTE: No refunds for T-shirt returns are permitted. If you wish to file a customer complaint, please call us at 555-5531 or visit our location at 2389 Tennant Boulevard in downtown San Francisco.

176. How can customers receive a discount?

- (A) By placing a bulk order
- (B) By filling out a survey
- (C) By using an existing design
- (D) By visiting a new store

177. What is indicated about Mr. Okata?

- (A) His delivery was expedited upon request.
- (B) He is the coach of a school basketball team.
- (C) His T-shirt design was created by a faculty member.
- (D) He will pay an extra fee for his order.

178. In the advertisement, the word “create” in paragraph 1, line 3, is closest in meaning to

- (A) equip
- (B) reverse
- (C) appear
- (D) produce

179. What is NOT indicated about the T-shirts requested by Mr. Okata?

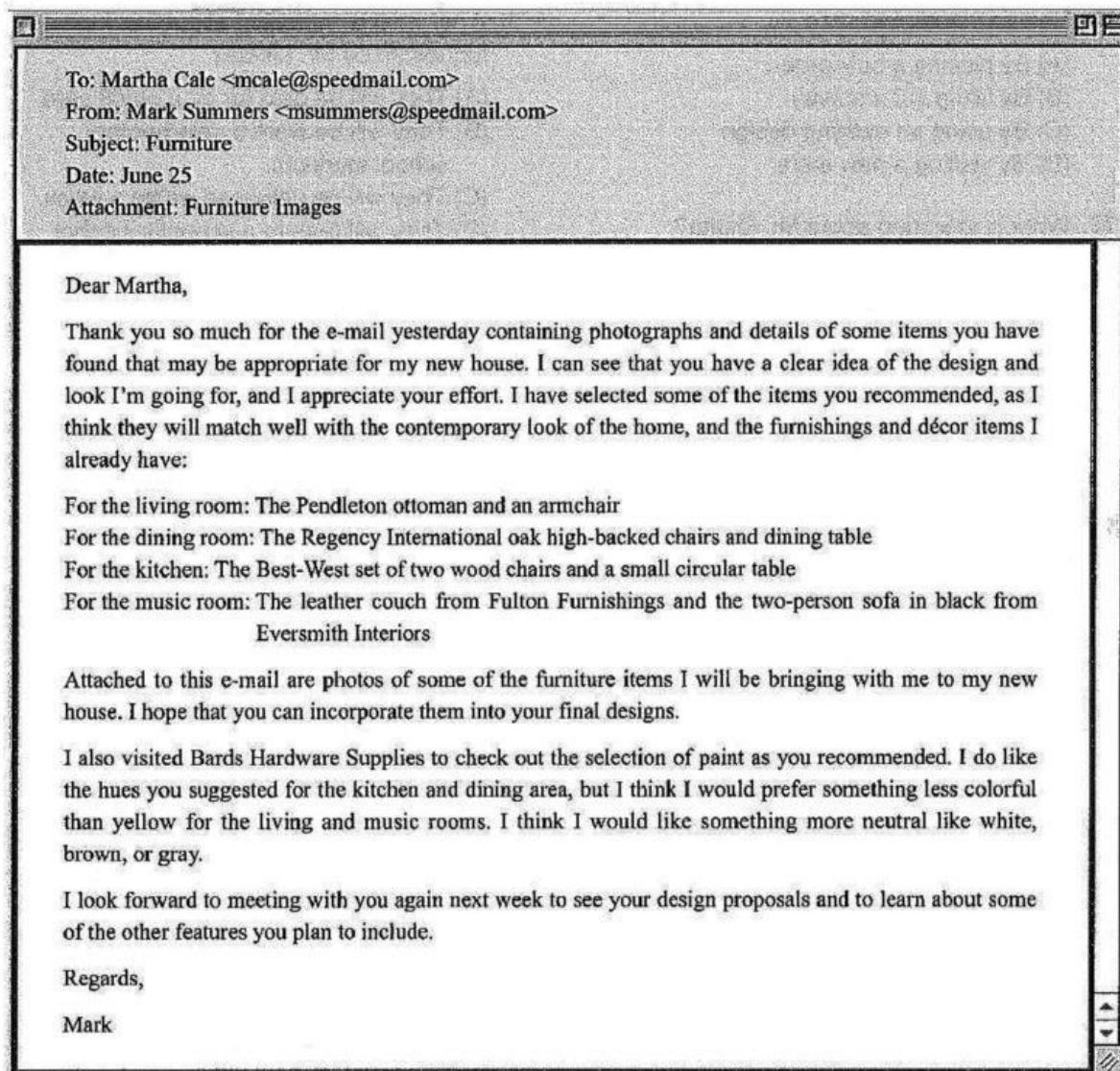
- (A) They will be paid for by a credit card.
- (B) They will be worn by elementary school students.
- (C) They will be delivered within a week.
- (D) They will feature a school’s symbol.

180. What should customers do if they are dissatisfied with their T-shirts?

- (A) E-mail a completed complaint form
- (B) Call an establishment’s number
- (C) Return their purchases to a service counter
- (D) Submit an original receipt to Mr. Boswell

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Questions 181-185 refer to the following e-mails.



To: Mark Summers <msummers@speedmail.com>
From: Martha Cale <mcale@speedmail.com>
Subject: Re: Furniture
Date: June 25

Hi Mark,

Thanks for sending me the photographs. You have some lovely pieces, and I've already started incorporating them into your home design plan.

I don't really have any issues with the furniture you've selected to purchase, but I will say that the two-person sofa seems far too big for the space you have. You may want to consider a one-seat armchair of the same style produced by the same

company, as it would fit better in that location.

With regard to the paint colors, I will go ahead and place an order for the blue and yellow paint for the kitchen and dining room, respectively. If you'd like something neutral for the other two rooms you mentioned, I would say that a beige or ivory color would go very well with the furnishings you have selected for them. However, if you prefer brown or gray, I can work with those preferences as well.

Anyway, my team and I are already hard at work on this project. I also have some fabric samples for curtains and cushions, which we can go through together during our meeting next week on June 29.

In the meantime, please feel free to get in touch if you have any other requests or requirements.

Best Regards,

Martha

181. What is mentioned about Mr. Summers' house?

- (A) It has had previous occupants.
- (B) It is a one-story building.
- (C) It has modern characteristics.
- (D) It was built last year.

182. What did Mr. Summers send to Ms. Cale?

- (A) Interior design plans for a home
- (B) A set of paint samples
- (C) Images of his belongings
- (D) A list of furniture stores

183. What is indicated about the two-person sofa?

- (A) It was a secondhand item.
- (B) It will not fit well in the music room.
- (C) It is incompatible with other furniture.
- (D) It is entirely white in color.

184. Who most likely is Ms. Cale?

- (A) A furniture store employee
- (B) A hardware supply representative
- (C) A home interior decorator
- (D) A commercial photographer

185. What will Martha Cale do next week?

- (A) Show some material samples to Mr. Summers in person
- (B) Move some furniture for a customer
- (C) Request a paint color change from a supplier
- (D) Ask her team to develop some design concepts

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