



GENERATION GAPS



Generation gap: a difference of **opinions** and **attitudes** between older and younger people. If you ever had difficulty in getting your parents or grandparents to understand you when you were a teen, you might have experienced a generation gap. We all face **generation** gaps when working or living with others who are either a lot younger or older than us.

Here are some guidelines to follow when **communicating** with someone much older (or younger) than you.

Be patient

You might be great with technology; however, many older people struggle with it. They prefer to communicate by phone or face-to-face rather than by texting. You need to adapt to their **preferred** way of communicating and be patient with them.

Consider your purpose for communicating

You might spend most of the day communicating by text or video call. But consider other forms of communication. Some are more useful for short, simple messages (texting); nonetheless, others are ideal for communicating **complex** ideas with a lot of **detail** (video calling). Also, consider how much **interaction** you need. If you are trying to communicate many things (listen and respond) then use a phone or a video call rather than texting.

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1. What is generation gaps?
 2. Summarize the text in your own words. Write 4-5 sentences.
 3. What tips can you give older people who want to communicate using their smartphones ?

