

NAME: _____

DATE: _____

SCORE: _____ /50

A  Listen to the conversation between two coworkers, Alex and Sally. Then read the statements and decide if they are True or False.

- | | |
|--|-------|
| 1 Alex and Sally have both heard something about a possible change at work. | T / F |
| 2 Alex heard the news from a coworker that Sally thinks can be trusted. | T / F |
| 3 Mr. Miller suggested that the office would be redecorated before December. | T / F |
| 4 Alex is extremely worried about the possibility of losing his job. | T / F |
| 5 Sally thinks they should get more information about the situation. | T / F |

_____ / 10 (2 points each)

B Match the adjectives to the definitions.

EXAMPLE imperfect E

- | | |
|-----------------|--|
| 1 authentic | A able to kill; dangerous |
| 2 sophisticated | B not as good as something else |
| 3 counterfeit | C against the law |
| 4 deadly | D copying exactly something real |
| 5 fireproof | E having some defect |
| 6 illegal | F made with great skill; complex |
| 7 inferior | G impossible or difficult to burn |
| | H real; being what it is claimed to be |

_____ / 7 (1 point each)

C Complete the sentences with the words in the box.

controversial	exaggerated	hoax	<u>misinformation</u>	rumor	suspicious
trustworthy	urban legend	white lie			

EXAMPLE On the internet, there is a lot of misinformation. You can't believe in everything you see there.

- I told my aunt that I loved this horrible sweater she made for me. I thought a _____ wouldn't hurt her as much as the truth.
- There can't have been thousands of people at the concert. I think the report is _____.
- The editor thinks that the photo is a _____ and she won't publish it.
- The _____ about the exam being too difficult spread through the school.
- Politics is usually a _____ topic. Please avoid discussing it at the dinner party tonight.
- I think he was hiding information, because he acted in a very _____ way.
- If you shop online, make sure that the site is _____ and safe.
- That story has been told and re-told since I was a kid. It can't be true. It must be an _____.

_____ / 8 (1 point each)

D Complete the sentences with the passive form of the verbs in parentheses (). Sometimes more than one form is possible.

EXAMPLE Your clothes are being washed right now. They will be ready soon. (wash)

- 1 Every time I travel, my cats _____ by one of my neighbors. (feed)
- 2 Last week, we _____ a certificate for attending the course. (give)
- 3 When you arrive at the airport tomorrow, you _____ by a taxi driver. (meet)
- 4 According to the manager, our meal _____ and they'll bring it to us as soon as it's done. (still / prepare)
- 5 Our packages _____ yet. I hope they will do it tomorrow. (not / send)
- 6 When I got to work this morning, my office _____. (still / clean)
- 7 So far, no decision _____ about the candidates, but the managers have only one more day to do so. (make)

_____ / 7 (1 point each)

E Rewrite the sentences in the passive form.

EXAMPLE We need to water this plant three times a week.

This plant needs to be watered three times a week.

- 1 I expect you to give me some help tonight.

- 2 Should we hand the programs out now?

- 3 They are unlikely to resolve this conflict any time soon.

- 4 You have to take the medicine every four hours.

- 5 Many people may not attend the event.

- 6 The newscaster did not seem to mention this story.

- 7 This store had better only sell genuine goods.

- 8 Our director asked us to inform him of the results.

_____ / 8 (1 point each)

F Read the product review. Then read the questions and choose the correct answers.

Imperfect goods ★ ★ ★ ★ ★

I recently purchased a pair of fishing boots from your website. At first, I was hesitant as I've had bad experiences ordering fishing gear online in the past. I'm a serious fisherman, and my fishing equipment gets used pretty heavily. So I didn't want to buy anything cheap or second-rate and was willing to spend good money on a quality product. I read the online reviews of the boots. They were all very enthusiastic, and this is what convinced me to finally buy them. Unfortunately, those reviews have not turned out to be trustworthy.

Basically, everything in those reviews or in your advertisements has turned out to either be misleading or completely untrue. First, the photos on your website show that the boots go above the knee, which is important when you're wading in a foot or two of water. The boots I received barely go halfway up my calf. So while they are technically waterproof, that's only true as long as you are standing in no more than a few inches of water.

The lining of the boots was another disappointment. I read review after review talking about how warm and comfortable the lining was. That was certainly true at the start. The first couple of times I wore the boots they felt great. But the lining quickly started to come apart. I'm honestly shocked that you would use such inferior materials.

Really, about the only part of the online reviews that was accurate was all the praise for the delivery service. Delivery was fast and on time, but given all the problems with these boots, that doesn't really matter. I know that your website clearly states that you do not accept returns, but I hope that you will make an exception to that policy and provide me with a full refund. I think it would also be helpful if you corrected some of the misleading information on your website so that customers had a better idea of what they are actually buying.

Sincerely,
Dave Curtis

- 1 Why was the customer hesitant to buy the boots?
 - A He thought they were too expensive.
 - B He's had poor experiences buying online before.
 - C He saw bad reviews of the boots online.
- 2 Why does the customer mention that he is a serious fisherman?
 - A To explain why he needed the boots.
 - B To explain why he believed the reviews.
 - C To show how important quality is to him.
- 3 Which of the following was the customer satisfied with?
 - A delivery
 - B the size of the boots
 - C the quality of the boots
- 4 What was the customer initially pleased about?
 - A the waterproof nature of the boots
 - B how they felt to wear
 - C the length of the boots
- 5 What does the customer suggest?
 - A That the company change their return policy.
 - B That the company correct the information on their website.
 - C That the company stop selling inferior products.

_____ / 10 (2 points each)