

## Part 1

### Questions 1 – 8

You will hear eight short sentences. For each one, choose the best reply.  
You will hear each sentence twice.

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- 1      **A** I know what you mean, but it's fun!  
      **B** Do you mind showing me?  
      **C** No, me neither.

- 2      **A** I'm sorry I can't.  
      **B** What do you think of him?  
      **C** In my opinion, it's boring.

- 3      **A** I don't think I should do that.  
      **B** That's what I think, too.  
      **C** It's lovely to meet you.

- 4      **A** Me, too!  
      **B** Do you like it, too?  
      **C** Let's see.

- 5      **A** I don't know that person.  
      **B** Me neither.  
      **C** I'm not so sure.

- 6      **A**   I guess it would be better to talk.  
       **B**   I think it's very nice.  
       **C**   Sure, that's fine.
- 7      **A**   That's fantastic news!  
       **B**   No, I don't like it.  
       **C**   I know exactly what you mean!
- 8      **A**   Sure, no problem.  
       **B**   Fine, let me see.  
       **C**   Yeah, that's right.

## Part 2

### Questions 9 – 16

Read the sentences about communication.

Choose the missing word (**A**, **B**, **C** or **D**) for each space.

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- 9 We have to answer our emails quickly – my managers ..... on it!  
**A** insist      **B** persuade      **C** encourage      **D** believe
- 10 It isn't easy to communicate well in a foreign language, but I don't think it's .....  
**A** incredible      **B** careful      **C** comfortable      **D** impossible
- 11 If you say what is wrong in a polite way, you can ..... without upsetting people.  
**A** describe      **B** complain      **C** contact      **D** decide
- 12 Sam left me a note, but the writing was so ..... I couldn't read it.  
**A** tiny      **B** empty      **C** tidy      **D** easy
- 13 Email is useful, but there are times when it is better to communicate .....  
**A** day to day      **B** up to date      **C** face to face      **D** first of all

- 14 I am ..... at writing letters - I always phone people or send a text message instead.  
**A** comfortable    **B** alone    **C** cool    **D** awful
- 15 My phone bill is ..... – I must find a cheaper way to communicate with my parents!  
**A** miserable    **B** furious    **C** enormous    **D** pleasant
- 16 It is easier to keep in ..... with my grandparents now that they are on Facebook.  
**A** place    **B** touch    **C** reach    **D** front

### Part 3

#### Questions 17 – 24

Read the sentences about everyday experiences. What are the missing words?  
The first letter is already there. There is one space for each other letter in the word.

For questions 17 – 24, write the words.

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- 17 Please give me your honest **o** \_\_\_\_\_ – what do you really think?
- 18 At the beginning of lessons, my teacher likes to **t**\_\_\_\_\_ **a** **j**\_\_\_\_\_ to make us laugh.
- 19 With no heating on, the office was **f**\_\_\_\_\_ and so we all had our coats on.
- 20 What does your English teacher do to **e**\_\_\_\_\_ quiet students to speak in class?
- 21 We stayed up all night talking – it was great fun but this morning I'm absolutely **e**\_\_\_\_\_!
- 22 With a good friend, you can express your thoughts and **f**\_\_\_\_\_ easily.
- 23 Lucy has invited everyone except Paul to the party and so he feels absolutely **m**\_\_\_\_\_.
- 24 You might have an expensive phone, but it's **u**\_\_\_\_\_ if the battery doesn't work.

## Part 4

### Questions 25 – 32

Read a woman's blog about her family

Choose the best answer (**A**, **B**, **C** or **D**) for each space.

#### Three generations under one roof

Five people live in our house. My father is the oldest. He's an actor who is sometimes in TV advertisements. When he **(25)** ....., which is quite often, he looks after my two-year-old daughter, Amy, and he does all the cooking. Before I leave for work in the morning, he always asks, 'What **(26)** ..... for breakfast?' and, 'Who **(27)** ..... sandwiches for lunch today?'

My husband and I run our own business selling jewellery online. People **(28)** ..... it's difficult for a married couple to work together, but we enjoy it. People sometimes ask, 'Who **(29)** ..... the decisions?' Actually, we decide things together. People also ask about the customers, 'What kind of jewellery **(30)** ..... most often?' Well, all our jewellery is popular.

My eighteen-year-old nephew also lives with us. At the moment he **(31)** ..... for a flat of his own in our city.

We all **(32)** ..... dinner together every evening and ask each other, 'How was your day?' It's great to hear the opinions and feelings of five different people. Amy doesn't say much yet but I know she will soon!

- 25    **A**    don't work    **B**    isn't working    **C**    didn't work    **D**    hasn't worked
- 26    **A**    does Amy want    **B**    Amy wants    **C**    is Amy wanting    **D**    did Amy want
- 27    **A**    does need    **B**    need    **C**    needs    **D**    has needed
- 28    **A**    are thinking    **B**    is thinking    **C**    thinks    **D**    think
- 29    **A**    is making    **B**    does make    **C**    makes    **D**    make
- 30    **A**    do they buy    **B**    they buy    **C**    are they buying    **D**    they are buying
- 31    **A**    looks    **B**    is looking    **C**    does look    **D**    look
- 32    **A**    do have    **B**    are having    **C**    has    **D**    have

## Part 5

### Questions 33 – 40

Here are some sentences about everyday experiences.

For each question, complete the second sentence so that it means the same as the first.

**Use no more than three words.**

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- 33 She wanted to know what happened last weekend.

**'What ..... last weekend?' she asked.**

- 34 Max sends lots of text messages every day – how about you?

**How many text messages ..... every day?**

**Max sends lots.**

- 35 There's a party at Rachel's house now..

**Rachel ..... a party at her house now.**

- 36 I'm sorry but I've forgotten when our appointment is.

**I'm sorry but I ..... remember when our appointment is.**

- 37 'George didn't answer his phone, so who did?' said Isobel.

**'Who ..... George's phone? It wasn't him,' said Isobel.**



38 What was your first meeting with your new boss like?

**How** ..... **your first meeting with your new boss?**

39 What thoughts are in your mind at the moment?

**What** ..... **about at the moment?**

40 Every Friday, my friend and I go online to chat to each other.

**My friend** ..... **online every Friday to chat with me.**

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