Hotel Booking

F1: (*phone ringing*) Majestic Hotel, can I help you?

M1: Yes, I'd like to find out about your room rates in July, please.

F1: One moment, please. I'll put you through to reservations.

F2: (*click*) Reservations, can I help you?

M1: Yes, I'm enquiring about room rates in July, please.

F2: Yes, of course, sir. Do you have specific dates in mind?

M1: Yes, we're thinking of coming up the weekend of the 6th of July and staying for about a week, going back on Saturday the 13th or Sunday the 14th.

F2: I see, sir. And for how many people would that be?

© The British Council, 2016 The United Kingdom's international organisation for educational opportunities and cultural relations. We are registered in England as a charity.

LIVEWORKSHEETS

M1: Well, there's myself, my wife and our two children. They're 9 and 5.

F2: Well, there are various options. (*Typing*) We could do a double for you and your wife, and a room with two singles for your children. Not adjacent though.

M1: Is it not possible to have a family room for all of us?

F2: Yes, that *is* a possibility.Just let me check those dates for you. It is a very busy time of year, as I'm sure you realise!

M1: Yes, I appreciate that.

F2: Mmm (*typing*), ah. Well, I can offer you a family room for the nights of Saturday the 6th through to the night of Thursday the 11th,but I'm afraid there are no family rooms for the second weekend. They're all booked already, I'm afraid.

M1: Oh dear. Er, so that would mean either leaving on Friday or moving to two rooms for the last one or two nights, would it?

© The British Council, 2016 The United Kingdom's international organisation for educational opportunities and cultural relations. We are registered in England as a charity.

LIVEWORKSHEETS

F2: Yes, I'm afraid so... but I see we do have a suite available for all the nights you're interested in.That would give you two separate bedrooms, a sitting room, bathroom of course, and the one we have available also has a large balcony and a terrific sea view.

M1: Oh! That sounds wonderful. But what about the price? Can you do any special deals on that?

Contributed by

Derek Spafford

© The British Council, 2016 The United Kingdom's international organisation for educational opportunities and cultural relations. We are registered in England as a charity.

LIVEWORKSHEETS