

CHECKING IN

PRACTICAL ENGLISH



1 Watch Jenny checking into a hotel. Answer the questions.

a. Complete Jenny's last name: Z I _ L I _ S K _.

b. What's her room number? _____

2 Watch again. Complete the **You hear** phrases.

You hear	You say
Good evening, madam.	Hello. I have a reservation. My name's Jennifer Zielinski.
Can you 1. _____ that, please?	Z-I-E-L-I-N-S-K-I
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a second.... Here you are.
Thank you. Can you sign here, 2. _____? Thank you. Here's your 3. _____. It's room 306, on the third floor. The 4. _____ is over there.	The lift? Oh, the elevator.
Yes, enjoy your stay, Ms. Zielinski.	Thank you.