

PART 1**Questions 1 – 10**

Questions 1 – 4

Complete the form below.

Write **NO MORE THAN TWO WORDS** for each answer.

HOME CARE CLEANING AGENCY	
House Details	
Customer referred by:	friend
Location:	in the 1
Type of cleaning:	regular
Rooms:	<ul style="list-style-type: none">• two 2 bedrooms (third bedroom used as 3)• kitchen/diner• 4• family room• two bathrooms

Questions 5 – 7

Choose the correct letter, **A**, **B** or **C**.

5 Which extra service does the agency agree to provide?

- A** changing the bed linen
- B** washing the windows
- C** cleaning the fridge

6 What will be cleaned more thoroughly every three months?

- A the children's room
- B the carpet
- C the bathroom

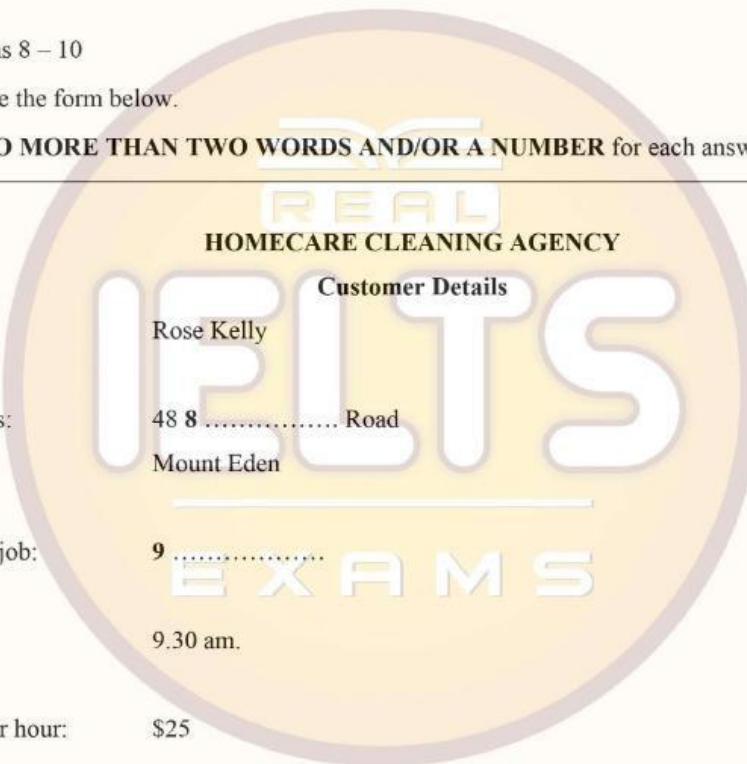
7 The woman would like the cleaners to

- A do the washing.
- B iron the clothes.
- C put the clothes away.

Questions 8 – 10

Complete the form below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

 HOME CARE CLEANING AGENCY	
Customer Details	
Name:	Rose Kelly
Address:	48 8 Road Mount Eden
Day of job:	9
Time:	9.30 am.
Cost per hour:	\$25
Maximum length of job: 10	