



## 19 Sympathising and encouraging

## Asking questions

What's the matter?

What's up? / What's wrong?

## Sympathising

I'm (so) sorry.

That's a pity! / That's a shame!

What a pity! / What a shame!

Poor you! That's disappointing.

## Encouraging

Cheer up! Well done!

## 1 Put the dialogue in the correct order.



1 Hi, Ana. Would you like to come to the skate park this afternoon? My brother is going to teach us how to skateboard.

2 Oh, I'm so sorry. That's a shame!

3 Poor you! ... But cheer up! If I enjoy it, we can all go with you next week!

4 Hi, Julie. Sorry, but I can't.

5 Thanks, Julie. You're good friends.

6 I have to revise for the Maths test. I really want to get a good mark this time!

7 I know. I'd really love to learn to skateboard!

8 Why? What's the matter?

## 2 Match 1–6 to a–f.

1 <input checked="" type="checkbox"/> f	Cheer	a done!
2 <input type="checkbox"/>	I'm so	b shame!
3 <input type="checkbox"/>	Well	c a pity!
4 <input type="checkbox"/>	What's the	d matter?
5 <input type="checkbox"/>	That's a	e sorry.
6 <input type="checkbox"/>	What	f up!

## 3 Complete the dialogues with the words in the box.

disappointing done matter  
pity poor so the up what's

1 A: Hi, Eddie. You look upset. What's up?  
B: I didn't get a good mark in my English exam.  
A: Oh no! That's disappointing.

2 A: Hey, Robbie? What's the \_\_\_\_\_?  
B: We can't go camping tomorrow.  
A: What a \_\_\_\_\_!

3 A: Hi, Karen. Olivia says you won first prize in the painting competition. Well \_\_\_\_\_!  
B: Thanks, Alan.

4 A: My dog is ill.  
B: I'm \_\_\_\_\_ sorry.  
A: And our cat died last week.  
B: \_\_\_\_\_ you! That's terrible!

5 A: What's \_\_\_\_\_ matter, Anne?  
B: I didn't win the match.  
A: Cheer \_\_\_\_\_! You'll win next time.

## 4 Complete the dialogues. Use the words in brackets.

1 A: What's up? (what)  
B: The drama teacher didn't choose me for the school play.  
A: \_\_\_\_\_ . (shame)

2 A: \_\_\_\_\_ ? (matter)  
B: I played badly in the match and everyone was angry with me.  
A: \_\_\_\_\_ ! (poor)

3 A: You look pleased!  
B: Yes, I am. I've passed all my exams.  
A: \_\_\_\_\_ ! (well)  
B: What about you?  
A: I passed, but I only got 50% for Maths.  
B: \_\_\_\_\_ .  
(disappointing)

