

064  **Read, listen or watch** Listen and choose the correct options in the mini-dialogues. Then listen again and check.

1 **Receptionist** Hello. Can I help you?
Lily Yes, please. **I'd/We'd** like to check in.
Receptionist Certainly. What's your name, please?
Lily It's Lily Watson. I've booked a room for **two/three** people for tonight.
Receptionist OK, I'll just check that...

2 **Receptionist** OK, could I have your **3 ID/passports**?
Lily Yes, here you are.
Receptionist Thank you. And can you sign this **4 document/form**, please?
Lily Yes, of course.

3 **Sophie** Is there wi-fi access at this hotel?
Receptionist Yes, there is. This is our **5 password/code**.
Sophie Great. Thank you.
Receptionist This is your **6 key/key card**. You're in room **7 115/105**. It's on the first floor.
Sophie Do you need any help with your bags?
Sophie Um... no, we're fine, thanks.
Receptionist OK, have a nice stay.



Learn it, use it!

You hear	You say
Can I help you?	Yes, please. I'd/We'd like to check in. I've/We've booked a room for...
Could I have your ID/passports?	Yes, here you are.
Can you sign this form, please?	Yes, of course.
This is your key card. You're in room...	Thank you. Is there wi-fi access at this hotel?
Do you need any help with your bags?	Yes, please./No, I'm/we're fine, thanks.

2  066 Listen to two more people checking into a hotel. Complete the booking form. **K I**

	surname	number of people	number of nights	room number
1	<u>Brown</u>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2	<u>Morgan</u>	<input type="text"/>	<input type="text"/>	<input type="text"/>

5 067 Listen again and choose the correct options. K

- 1 Mel has/hasn't stayed in a hotel before.
- 2 Harry stayed at a hotel last summer/winter.
- 3 Sam went to Bristol/London yesterday.
- 4 Liam has/hasn't been to London before.
- 5 Sarah won/didn't win a competition last night.
- 6 Tom has/hasn't tried karaoke before.
- 7 Amy has/hasn't eaten sushi before.
- 8 Mark went out with his family/friends on his birthday.



Step 2

6 068 Listen to two people discussing their experiences. Complete the missing questions and answers.

1 Ben Have you ever met a famous person?

Jane Yes, I have. I've met Justin Bieber.

Ben Really? When did you do that? ?

Jane Last year. I went to see him in concert and I got his autograph.

Ben Did you take a selfie with him?

Jane No, I didn't. He was in a hurry.

2 Jane Have you ever slept in a tent, Ben?

Ben No, I haven't. We usually stay in a hotel on holiday.

Jane I slept in a tent last year.

Ben Where did you do that?

Jane In Wales. I went camping with the scouts.

8 2 Pairwork In pairs. Ask and answer questions to find out if your partner has (✓) or hasn't (✗) done these things. If they have done something, then ask more questions. (e.g. *When?*, *What?*, *Where?*, *Who... with?*) T

Have you ever... ?

be to the UK

run more than 10 km

ride a horse

win a competition

swim in a lake

sing in public

ride a quad bike

eat Japanese food

see the Eiffel Tower