

064 Read, listen or watch Listen and choose the correct options in the mini-dialogues. Then listen again and check.

- 1 **Receptionist** Hello. Can I help you?
Lily Yes, please. I'd/We'd like to check in.
Receptionist Certainly. What's your name, please?
Lily It's Lily Watson. I've booked a room for two/three people for tonight.
Receptionist OK, I'll just check that...
- 2 **Receptionist** OK, could I have your ID/passports?
Lily Yes, here you are.
Receptionist Thank you. And can you sign this document/form, please?
Lily Yes, of course.
- 3 **Sophie** Is there wi-fi access at this hotel?
Receptionist Yes, there is. This is our password/code.
Sophie Great. Thank you.
Receptionist This is your key/key card. You're in room 115/105. It's on the first floor. Do you need any help with your bags?
Sophie Um... no, we're fine, thanks.
Receptionist OK, have a nice stay.



Learn it, use it!

You hear	You say
Can I help you?	Yes, please. I'd/We'd like to check in. I've/We've booked a room for...
Could I have your ID/passports?	Yes, here you are.
Can you sign this form, please?	Yes, of course.
This is your key card. You're in room...	Thank you. Is there wi-fi access at this hotel?
Do you need any help with your bags?	Yes, please./No, I'm/we're fine, thanks.

2 066 Listen to two more people checking into a hotel. Complete the booking form. K I

	surname	number of people	number of nights	room number
1	Brown	<input type="text"/>	<input type="text"/>	<input type="text"/>
2	Morgan	<input type="text"/>	<input type="text"/>	<input type="text"/>

5 067 Listen again and choose the correct options. **K**

- 1 Mel has/hasn't stayed in a hotel before.
- 2 Harry stayed at a hotel last summer/winter.
- 3 Sam went to Bristol/London yesterday.
- 4 Liam has/hasn't been to London before.
- 5 Sarah won/didn't win a competition last night.
- 6 Tom has/hasn't tried karaoke before.
- 7 Amy has/hasn't eaten sushi before.
- 8 Mark went out with his family/friends on his birthday.



Step 2

6 068 Listen to two people discussing their experiences. Complete the missing questions and answers.

1 **Ben** Have you ever met a famous person?

Jane Yes, I have. I've met Justin Bieber.

Ben Really? When did you do that?

Jane Last year. I went to see him in concert and I got his autograph.

Ben Did you take a selfie with him?

Jane No, I didn't. He was in a hurry.

2 **Jane** Have you ever slept in a tent, Ben?

Ben No, I haven't. We usually stay in a hotel on holiday.

Jane I slept in a tent last year.

Ben Where did you do that?

Jane In Wales. I went camping with the scouts.

8 **Pairwork** In pairs. Ask and answer questions to find out if your partner has (✓) or hasn't (X) done these things. If they have done something, then ask more questions. (e.g. *When?*, *What?*, *Where?*, *Who... with?*) **T**

Have you ever... ?

be to the UK ☐

run more than 10 km ☐

ride a horse ☐

win a competition ☐

swim in a lake ☐

sing in public ☐

ride a quad bike ☐

eat Japanese food ☐

see the Eiffel Tower ☐