



CONVERSATION ROLE-PLAY

Read the conversation. Then, record your voice. Take the role of Mark and the role of Danna Estefany.



A: Good afternoon. This is the Caribbean Hotel. My name is Mark.

B: Good afternoon, Mark. Thank you. Please, I need to confirm my registration for my vacations.

A: Sure, no problem. One moment, please. Excuse me, What's your full name?

B: My full name is Danna Estefany Acevedo.

A: Ok. Please, can you spell your middle name?

B: Sure. It's E-S-T-E-F-A-N-Y.

A: I'm sorry, Can you repeat, please?

B: No problem. It's E-S-T-E-F-A-N-Y.

A: Thank you very much. What's your nationality?

B: I am Colombian.

A: Are you from Bogota?

B: No, I am not from Bogota.

A: Where are you from?

B: I am from San Gil.

A: Ok. Thank you. Your registration is confirmed.

B: Thank you very much Mark for your attention.

A: You're welcome. Have a nice day. Bye.



Mark's Role



A:

B: Good afternoon, Mark. Thank you. Please, I need to confirm my registration for my vacations.

A:

B: My full name is Danna Estefany Acevedo.

A:

B: Sure. It's E-S-T-E-F-A-N-Y.

A:

B: No problem. It's E-S-T-E-F-A-N-Y.

A:

B: I am Colombian.

A:

B: No, I am not from Bogota.

A:

B: I am from San Gil.

A:

B: Thank you very much Mark for your attention.

A:



Danna Estefany's Role



A: Good afternoon. This is the Caribbean Hotel. My name is Mark.

B:

A: Sure, no problem. One moment, please. Excuse me, What's your full name?

B:

A: Ok. Please, can you spell your middle name?

B:

A: I'm sorry, Can you repeat, please?

B:

A: Thank you very much. What's your nationality?

B:

A: Are you from Bogota?

B:

A: Where are you from?

B:

A: Ok. Thank you. Your registration is confirmed.

B:

A: You're welcome. Have a nice day. Bye.