

## TOPIC: CONSUMERISM

Complete the following text about consumer rights with 10 words from the list below.

compensation label refund customers faulty control services  
transactions persuade charges packaging apply

### IF IT'S NOT RIGHT, USE YOUR RIGHTS

Repair Replace Refund



As advertising has the potential to 1) \_\_\_\_\_ people into commercial 2) \_\_\_\_\_ that they might otherwise avoid, many governments around the world use regulations to 3) \_\_\_\_\_ misleading advertising. 4) \_\_\_\_\_ have the right to know what they are buying, and that all necessary information should be on the 5) \_\_\_\_\_. No matter how a business communicates with you- whether it is through advertising, 6) \_\_\_\_\_, online or logos – you have the right to receive accurate and truthful messages about the products and services you buy. You have the right to a repair, replacement or 7) \_\_\_\_\_ if your goods are 8) \_\_\_\_\_, unsafe, do not work or appear as they should. You have the right to a repair, 9) \_\_\_\_\_ or refund, if the 10) \_\_\_\_\_ you received are not right.