

Communication

Multiple Choice Assignments

Read and circle the correct answer for questions 1 – 6.

1. Which one of these is not a description of communication?
 - a. Exchanging information
 - b. Sending and receiving information
 - c. Sign Language
 - d. Shipping a package
2. All of the following are examples of verbal communication **except**.
 - a. Emailing
 - b. Facial Expression
 - c. Written Letter
 - d. Sign Language
3. All of the following are examples of non-verbal communication **except**.
 - a. Body Language
 - b. Facial Expression
 - c. Sign Language
 - d. Touch
4. An example of **interpersonal** communication is:
 - a. Discussing an idea with a group of friends
 - b. Practicing your speech in the mirror
 - c. Rehearsing a speech in your head
 - d. Talking to oneself
5. All of these are examples of **Intrapersonal** communication **except**:
 - a. Practicing your speech in the mirror
 - b. Rehearsing a speech in your head
 - c. Sending messages to another company
 - d. Talking to oneself
6. Good communication skills help with all of the following **except**:
 - a. Build morale
 - b. Creates conflict
 - c. Strengthens relationships
 - d. Increases employee productivity
7. **Indicate whether the examples below are used to inform, persuade or motivate:**
 - a. Offering a bonus for exceeding sales above \$1000.

 - b. An advertisement announcing the day, time and location for an event.

 - c. A tourism commercial that ends “It’s better in the Bahamas”.

 - d. Election speech during a campaign to win the majority of votes.
