

# ENGLISH CLASS

Listen to the conversation, identify the mistakes, and correct them.



Good Evening.  
Welcome to Royal  
Hotel. My name is  
Vanessa.

Hello Vanessa.  
How are you?



I'm fine. Thank  
you. And you?

We are fine.



Please, write down your  
information in this document.  
Write down your first name,  
your last name and your  
middle name.

Excuse me  
Vanessa, is  
this correct?



**CORRECTION**

**CORRECTION**

**CORRECTION**

Oh no! I'm sorry. Your first name goes in this part.  
...No problem!

Ok, thank you!



**CORRECTION**

Excuse me,  
what's your last  
name?

My last name is  
Estefanni.



**CORRECTION**

Can you spell  
your last name,  
please?

Yes. It's E-S-T-E-  
F-A-N-N-I.



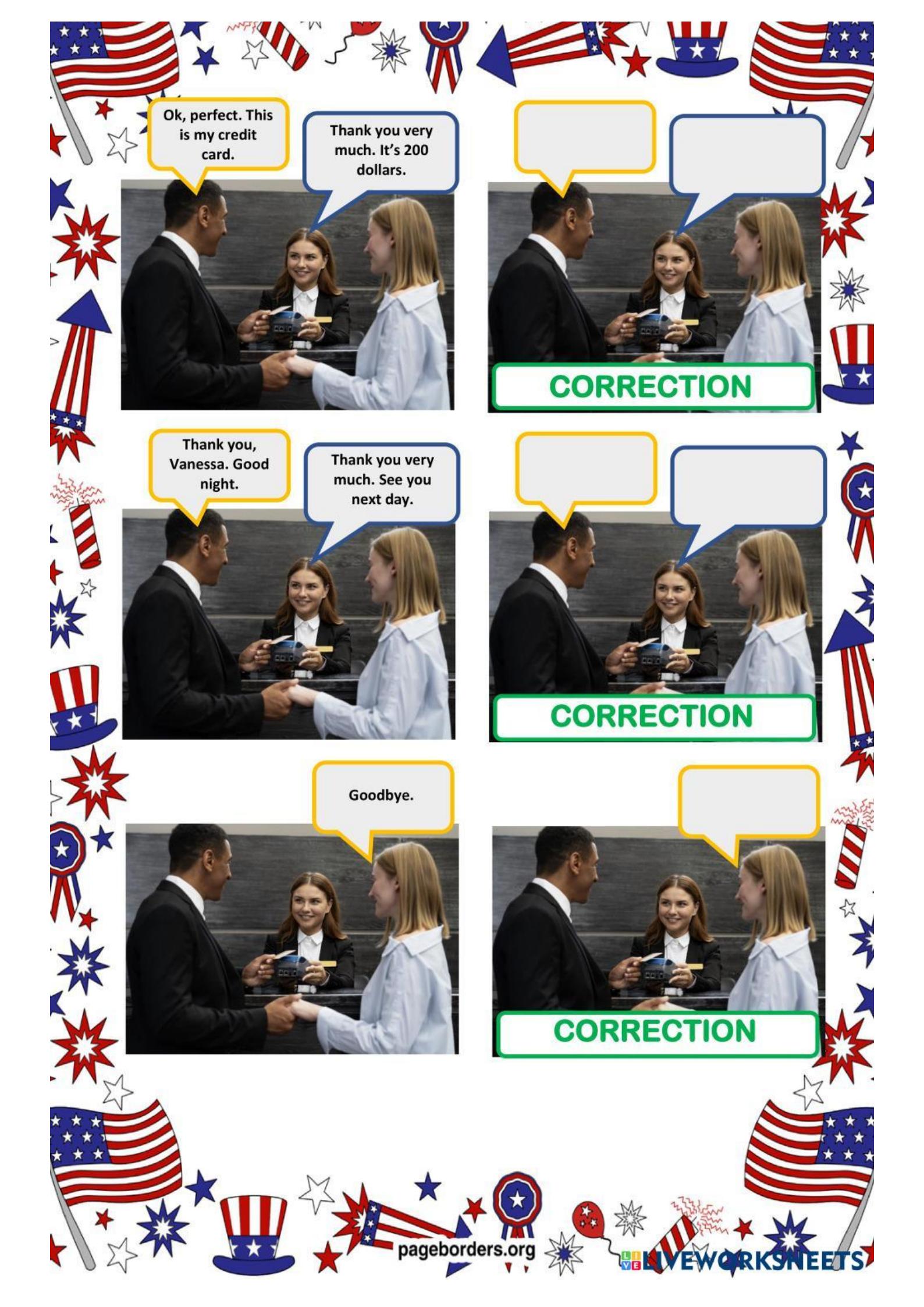
**CORRECTION**

Excuse me, can  
you repeat,  
please?

Yes. E-S-T-E-F-A-  
N-N-I.



**CORRECTION**



Ok, perfect. This is my credit card.

Thank you very much. It's 200 dollars.



**CORRECTION**

Thank you, Vanessa. Good night.

Thank you very much. See you next day.



**CORRECTION**

Goodbye.



**CORRECTION**