

Questions 172-175 refer to the following article.

Heritage museum showcases memorabilia from everyday life

HAZLETT VIEW—The Keeler Heritage Museum has been called “a hidden gem” by visitors who have explored its huge collection of vintage treasures. The museum is home to more than 30,000 items, displayed in four massive buildings on a repurposed farm complex. The exhibits represent the personal collection of Marvin Keeler, a lifelong resident of Hazlett View who has been gathering up local memorabilia since his childhood. Today, he is often seen relaxing in the museum’s garden pavilion, where visitors can try their hand at operating the antique farm equipment on display. “It was Mr. Keeler’s dream to start a museum,” said facility manager Julia Halstead, who now leads tours for small groups.

The museum’s exhibits and historical timelines cover a variety of aspects of daily

life in the region. Part of the museum shows off memorabilia from local industries, including an intact seating booth and service counter from Centralia Diner, which Mr. Keeler owned and operated until his retirement. A wide range of other historical items are on exhibit, from antique printing presses to old school uniforms. Exploring the museum, many visitors connect the exhibits with their own memories of past times.

The museum is located at 1100 Ridge Road, just outside the small town of Hazlett View. It is open seven days a week, from 8 A.M. to 5 P.M. Admission is \$8 for adults and \$5 for students. Visitors should set aside three or more hours to view all of the museum’s objects in a leisurely manner. The museum also offers a membership program that allows access to a range of special events. For more information on the museum, visit www.keeler-mus.org.

172. What is NOT mentioned about the museum's collection?
- (A) It features interactive exhibits.
 - (B) It is housed in multiple buildings.
 - (C) It displays sections of Mr. Keeler's former business.
 - (D) It includes objects donated by past visitors.

173. The word "cover" in paragraph 2, line 2 is closest in meaning to
- (A) fill in for
 - (B) relate to
 - (C) enclose
 - (D) guarantee

174. What is implied about Mr. Keeler?
- (A) He also operates a local jewelry store.
 - (B) He purchased a farm from Ms. Halstead.
 - (C) He grew up near the site of his museum.
 - (D) He has taken up gardening as a hobby.

175. What does the writer of the article recommend doing?
- (A) Allowing several hours to look around a facility
 - (B) Buying single tickets through a Web site
 - (C) Enrolling in a new membership program
 - (D) Participating in a special group tour

Questions 176-180 refer to the following online review and response.

Reviews Plus

-- The area's top online review site

Review of Alerro's Bistro

by: Matt Browski

Matt Browski's profile

→ Reviews Plus member for: 5 years 7 months

Total reviews posted: 32 Photos posted: 11

The quality of the food at Alerro's Bistro is good, but it could be better considering the prices that are charged. I ordered a tofu burger (\$13.00), a bowl of mushroom soup (\$7.00), cross-cut fries (\$8.00), and a "farm special" salad plate (\$9.00). Everything was reasonably tasty. There are several healthy salad options, but for some reason the taco salad was removed from the menu. I've had it here before and wish it would be brought back. In general, the food here would appeal to health-conscious diners who are not concerned with fancy artisanal food preparation. The most positive part of my visit was the responsiveness of the staff. Even though the small dining room was busy when I visited, I waited less than a minute for a server to arrive at my table.

→ Response from: Lisa Trapani, General Manager, Alerro's Bistro

Hi Matt,

Thank you for your feedback. We pride ourselves on our hospitality and, above all, our high standards for sourcing food ingredients. In particular, all of our fries are made from organically grown potatoes. As supplies have been tight this season, we recently had to source some potatoes from a different grower. Accordingly, the charge for that dish was not applied to your bill. We hope that you noticed this gesture; if not, you can confirm it by checking your receipt.

We are certain we can offer you a better experience than the most recent one you had, so we would like to invite you back to our restaurant. Could you send me a message through this site and provide your e-mail address? Our customer service supervisor would like to know more about your visit.

Thank you again,

Lisa Trapani, www.alerro-bistro.com

176. What does Mr. Browski imply about the food at Alerro's Bistro?

- (A) It is served in large portions.
- (B) It is prepared in a simple way.
- (C) Its prices are surprisingly low.
- (D) It does not match the dining room's décor.

177. What most likely is true about Mr. Browski?

- (A) He has eaten at Alerro's Bistro previously.
- (B) He is an employee of a local health food store.
- (C) He posts pictures with each of his online reviews.
- (D) He went to Alerro's Bistro on a weekday.

178. In the response, the word "tight" in paragraph 1, line 3, is closest in meaning to

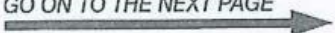
- (A) strict
- (B) lacking
- (C) closely packed
- (D) strongly fixed

179. Which amount was most likely removed from Mr. Browski's bill?

- (A) \$7.00
- (B) \$8.00
- (C) \$9.00
- (D) \$13.00

180. What does Ms. Trapani suggest that she will do if Mr. Browski responds?

- (A) Refund the full cost of his meal
- (B) Share his complaints with a business owner
- (C) Send him an electronic coupon
- (D) Pass on his contact details

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Questions 181-185 refer to the following Web page and e-mail.

Welcome to Brightlane Publishing!

Brightlane Publishing is a publisher of cutting-edge guidebooks on marketing strategy. Since our founding nearly 15 years ago, we have put out hundreds of popular and useful titles. Here are our newest releases:

Write Better Product Descriptions In this illustrated volume, noted advertising copy-writer Jack Schoeffel gives practical advice on writing product descriptions that generate sales. This is Mr. Schoeffel's debut book, and we are confident it will become a classic in its field. *Paperback - \$27 + \$5 shipping, Electronic edition \$13*

Start a Hotel Business This inspiring book focuses on entrepreneurship, making it different from any of our previous releases. The lively text, written by hospitality expert Hugh Tsangaras, lays down key principles for getting a hotel business off the ground, even in regions without a strong tourism base. *Paperback - \$22 + \$4 shipping*

Boost Your E-Commerce Sales This book's author, Lois Mazza, holds the view that marketing skills are even more important than technical expertise in building a profitable online business. She supplies tips for increasing your online sales, and lists contact information for top e-commerce consultants. *Paperback - \$29 + \$6 shipping, Electronic edition \$14*

Selling via Social Media Written by *Online Age* magazine editor Amy Kang, this comprehensive volume provides detailed direction on effective selling via social media sites, and includes a bonus 24-page pocket book listing words that are proven to increase sales. *Hardcover - \$37 + \$7 shipping*

E-Mail message

From: Eric Liu <eric-liu@mail.com>
To: Ellen Tremont <ellen-tremont@mail.com>
Date: October 18
Subject: Something useful

Hi Ellen,

The book I ordered from Brightlane Publishing, for use in our staff training workshops, just arrived. It looks excellent, and the booklet that came with it is full of "power words that sell more merchandise." I'll send them both over to you once I've finished with them.

Also, please keep me posted on how you are coming along with developing your training module. There is still much to do, I would think, but you have plenty of time.

Thanks,

Eric

181. What most likely is NOT true about Brightlane Publishing?
- (A) It published a work by a first-time author.
 - (B) It imposes a separate charge for delivery.
 - (C) It offers digital editions for some titles.
 - (D) It was founded by a magazine editor.

182. What is suggested about *Start a Hotel Business*?
- (A) It cannot be shipped to some regions.
 - (B) It is the first book of its type for the publisher.
 - (C) It is recommended by experts in the tourism industry.
 - (D) It took longer to write than the other new titles.

183. In the Web page, the word "holds" in paragraph 4 line 1, is closest in meaning to
- (A) contains
 - (B) secures
 - (C) adheres to
 - (D) suspends

184. Which book did Mr. Liu most likely purchase recently?
- (A) *Write Better Product Descriptions*
 - (B) *Start a Hotel Business*
 - (C) *Boost Your E-commerce Sales*
 - (D) *Selling via Social Media*

185. What does Mr. Liu ask Ms. Tremont to do?
- (A) Provide him with a progress report on a project
 - (B) Find a replacement leader for a training session
 - (C) Proofread the content of a staff presentation
 - (D) Reimburse him for a business expense

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