

## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following invitation.

*You are invited to enjoy an exclusive demonstration here  
at Salisbury Culinary Institute!*



Visiting Guest Chef:

**Gustav Perot**

Owner of the five-star restaurant  
The Partridge Bistro in New York City



Chef Perot will demonstrate how to expertly prepare a variety of  
Mediterranean dishes in Instruction Kitchen 3 on June 14  
from 9:15 to 11:45 A.M.

This demonstration has been specifically arranged for those currently enrolled in the institute's advanced cooking courses. Space is limited to 250 people, and you must confirm your intention to attend by speaking with Ms. Ibrahim in the administration office before June 8.

147. For whom is the invitation most likely intended?

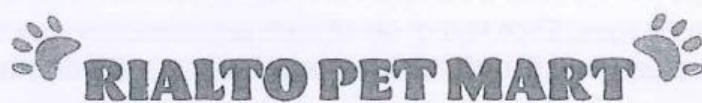
- (A) Culinary instructors
- (B) Food critics
- (C) Aspiring cooks
- (D) Restaurant diners

148. What is indicated about the event?

- (A) It happens every year.
- (B) Attendees will take part in the activity.
- (C) It will finish in the afternoon.
- (D) Admission is restricted.

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Questions 149-150 refer to the following voucher.



Rialto Pet Mart would like to reward our loyal customers as part of our tenth anniversary celebrations. From March 1 to March 14, you may hand over this voucher to any checkout operator to receive \$15 off any purchase valued at \$50 or more. This voucher may not be exchanged for cash, cannot be used at our automated checkout kiosks, and will expire at 9 P.M. on March 14. Please visit [www.rialtopetmart.ca/voucher](http://www.rialtopetmart.ca/voucher) for full terms and conditions.

149. What is mentioned about Rialto Pet Mart?

- (A) It recently launched a new branch.
- (B) It is currently hiring checkout operators.
- (C) It runs a membership reward program.
- (D) It has self-checkout machines.

150. What must shoppers do in order to use the voucher?

- (A) Spend a minimum amount
- (B) Visit the store twice
- (C) Present it to a store manager
- (D) Activate it on a Web page

Questions 151-152 refer to the following text-message chain.

<b>Susie Levy</b>	<b>2:04 P.M.</b>
Hideo, are you still down on the third floor?	
<b>Hideo Fujita</b>	<b>2:05 P.M.</b>
Yes, the meeting just finished. Do you need something?	
<b>Susie Levy</b>	<b>2:06 P.M.</b>
I'm trying to set up that new graphic design suite on my computer, but I'm having problems. I was hoping you could find the person who recommended it to me.	
<b>Hideo Fujita</b>	<b>2:07 P.M.</b>
Was it someone from here in our company?	
<b>Susie Levy</b>	<b>2:08 P.M.</b>
Yes, the tall guy on the Web design team.	
<b>Hideo Fujita</b>	<b>2:10 P.M.</b>
Our Web design team is rather large.	
<b>Susie Levy</b>	<b>2:11 P.M.</b>
Oh, sorry. He's the one who has short blonde hair. He might be new.	
<b>Hideo Fujita</b>	<b>2:13 P.M.</b>
I think I know who you're talking about. His name is Chris, right?	
<b>Susie Levy</b>	<b>2:14 P.M.</b>
Yes, that sounds right! Please ask him to stop by my office whenever he's free. Thanks, Hideo.	

151. What's Ms. Levy's problem?

- (A) She is running late for a meeting.
- (B) An electronic device will not turn on.
- (C) She cannot install some software.
- (D) Some graphics are confusing.

152. At 2:10 P.M., what does Mr. Fujita mean

when he writes, "Our Web design team is rather large"?

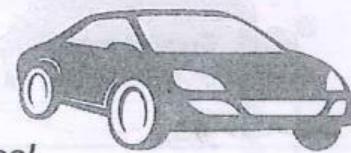
- (A) It is unnecessary to hire new workers.
- (B) He needs a more detailed description.
- (C) He is worried about the size of a space.
- (D) Someone on the team probably has a certain skill.

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Questions 153-154 refer to the following advertisement.

# Glow Car Wash

3476 Kingsman Street, Lansing 48213



**Try our new Deluxe Wash & Premium Detailing services!**

## **Deluxe Wash**

\$25 per car, approximately 15 minutes required

- Pre-wash, undercarriage wash, exterior wash
- Machine air dry plus manual soft towel dry

## **Premium Detailing**

\$35 per car, approximately 45 minutes required

- Full interior cleaning (X-Press Air technology to remove dust and dirt from all crevices and cracks)
- Conditioning of all upholstery and shampooing of carpeted areas
- Hand-applied "X-polymer" wax for supreme paint protection and shine

Deluxe Wash + Premium Detailing Package Deal available on request for only \$50!

153. What is indicated about Glow Car Wash?

- (A) Its Deluxe Wash takes over half an hour.
- (B) It offers a discount for combined services.
- (C) It specializes in a certain type of automobile.
- (D) It sells some cleaning products.

154. What is the X-polymer product used for?

- (A) Conditioning a vehicle's interior
- (B) Repelling water from a vehicle's windows
- (C) Protecting a vehicle's paint job
- (D) Removing dirt from a vehicle's exterior

Questions 155-157 refer to the following notice.

Dear Martino Health Foods Customers,

Our owner, Dino Martino, and the rest of the Martino Health Foods team have enjoyed serving you at our location on Harrison Street for the past five years, but it is now time for a change. Ever since we expanded our range of stock to include organic groceries, we have been struggling to keep up with demand. You may have noticed that checkout lines continue to get longer, and we can barely cope with the number of downtown orders we receive per day.

Therefore, we will move to a larger building in the downtown core on July 1 so that we can increase our stock volume and serve our customers more efficiently. The new and improved Martino Health Foods will be situated at 411 Thrush Drive.

Rest assured that all customer memberships and rewards will remain valid and unchanged. Further details regarding the move will be provided via our monthly newsletter. If you do not already receive the newsletter, please visit the customer service desk to subscribe.

Thank you!

155. What is the main purpose of the notice?

- (A) To publicize a new type of merchandise
- (B) To announce the store's relocation
- (C) To introduce a new business owner
- (D) To provide details of upcoming renovations

156. What is most likely true about Martino Health Foods?

- (A) It solicits feedback from employees.
- (B) It is a family-operated business.
- (C) It is experiencing financial difficulties.
- (D) It is becoming increasingly popular.

157. What are some readers of the notice encouraged to do?

- (A) Sign up for a regular mailing
- (B) Recommend a friend for a membership
- (C) Attend a grand opening event
- (D) Make use of rewards points quickly

## PLAYSMART TOYS, INC. OFFICIAL PRESS RELEASE

Playsmart has become aware of recent reports and rumors that one of our toy ranges is made using low-quality materials and workmanship. These stories have understandably led to many customers contacting us to ask whether the toys are truly of inferior quality, and in some cases, demanding a refund.

— [1] —. The range in question is our recently-launched Galaxy Pirate toy line, which includes action figures and vehicles from the animated television show of the same name. Rumors have been circulating online that the toys are manufactured abroad and break very easily as a result of poor construction and cheap plastic. This has resulted in a noticeable drop in sales, and several Web sites have even removed our advertisements for the range. — [2] —.

While it is true that the toys are produced at a plant overseas, Playsmart works in close collaboration with the plant operators to ensure that high-grade materials are being used and proper manufacturing steps are being adhered to.

— [3] —. We can unequivocally state that the toys are professionally assembled and highly durable. This morning, we have posted a video on our Web site that shows the entire manufacturing process for the Galaxy Pirate toys. — [4] —. We guarantee all customers that Playsmart remains fully committed to producing the best toys on the market.

158. What is the purpose of the press release?

- (A) To launch a new line of toys
- (B) To issue a product recall
- (C) To describe how to obtain a refund
- (D) To address customer concerns

159. What is NOT stated about the Galaxy Pirate toys?

- (A) They are manufactured in a different country.
- (B) They have been discontinued.
- (C) They have been advertised online.
- (D) They are based on some entertainment media.

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“In fact, we carry out weekly quality assurance checks on the assembly line.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 161-163 refer to the following e-mail.

E-Mail message

<b>From:</b>	Chinenye Umeh
<b>To:</b>	All Employees
<b>Subject:</b>	Employee referral bonus
<b>Date:</b>	June 29

Hi everyone,

Now that we have to quickly expand our workforce as a condition of the funding we received from Ribdins Group, it seems like a good time to remind all of you about our employee referral bonus program. This entitles employees to a \$500 bonus for a successful referral for an open position. If you are interested in participating, please regularly check the “Jobs” page on our Web site.

Note that it is very important that you only recommend candidates that have all of the qualifications required for the position. We instituted the new tiered payment system at the beginning of this year to cut down on the number of unhelpful recommendations. As you might remember, it entails issuing the bonus to the referrer in stages:

- First 20% when the referred person is chosen for an in-person interview
- Additional 30% when the candidate is hired
- Remaining 50% when the new hire is still an employee after 90 days

See page 28 of the employee handbook for more details on the program, including instructions on how to submit your referral. For any issues not covered in the handbook, you may call (ext. 233) or e-mail me.

Thanks,

Chinenye Umeh  
Director of Human Resources  
Patondo Technology

161. What is indicated about Patondo Technology?

- It recently attracted outside investment.
- A new page has been added to its Web site.
- Its employee handbook is distributed electronically.
- It implemented referral bonuses for the first time this year.

162. What does Ms. Umeh suggest has been a problem with the program in the past?

- Submission of referrals through incorrect channels
- Lack of diversity among referred people
- Endorsement of unsuitable candidates
- Late payment of bonuses

163. At what point will a referrer have received exactly half of the bonus?

- After an application has been completed
- After a face-to-face interview has been proposed
- After a job offer has been accepted
- After a probationary period has passed

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Questions 164-167 refer to the following online chat discussion.

Leah Young [1:04 P.M.]  
Do you have a moment, Wade and Ursula? Management just told me about two new destinations they have chosen for us to cover in our next European Explorer travel books— one country and one city.

Wade Corbin [1:08 P.M.]  
Great! What are they?

Leah Young [1:10 P.M.]  
They want a full extensive guide for Luxembourg and a pocket-sized city guide for Venice.

Ursula Eriksson [1:11 P.M.]  
Oh, I've spent a lot of time in Luxembourg, and it's an amazing place.

Leah Young [1:14 P.M.]  
Definitely. So, we'll be sending two field researchers to Luxembourg from May 1 to June 29, and one to Venice from June 1 to June 30. We'll receive all of their notes in the first week of July, and then we'll have approximately one month to edit the information before the scheduled publication and launch dates.

Ursula Eriksson [1:16 P.M.]  
That gives us plenty of time. And I can start designing the layout for each publication this week so that we're all prepared for the editing stage.

Wade Corbin [1:22 P.M.]  
I'm not sure that's wise, Ursula. Remember the Bulgaria book?

Ursula Eriksson [1:23 P.M.]  
Good point, Wade. I'll wait to see exactly what Management wants to be included this time.

Leah Young [1:25 P.M.]  
That sounds good. All right, I'll give you more information after my meeting with Management tomorrow.

164. Why did Ms. Young send the first message to her colleagues?

- (A) To ask for their opinions on competing proposals
- (B) To recommend some changes to their publications
- (C) To thank them for their work on a project
- (D) To let them know about upcoming assignments

165. What is suggested about the Venice book?

- (A) It will be published in July.
- (B) It will be compact.
- (C) It is a revised edition.
- (D) It is Mr. Corbin's responsibility.

166. What information does Ms. Young provide?

- (A) The qualifications for some researchers
- (B) The maximum length of some writings
- (C) The durations of some trips
- (D) The reasons for some edits

167. At 1:22 P.M., what does Mr. Corbin most likely mean when he writes, "Remember the Bulgaria book"?

- (A) Ms. Eriksson has another task that must be finished soon.
- (B) Ms. Eriksson's expectations for a new book's success are too high.
- (C) Ms. Eriksson could use an existing layout template for reference.
- (D) Ms. Eriksson should not begin a process too early again.