

NAME _____

CLASS _____

NO _____

At The Shopping Mall

Shopper: Good morning, may I help you?

Customer: I would like to make a refund on this canvas shoes.

It doesn't fit me.

Shopper: Do you bring a receipt with you?

Customer: Yes, I do. Here it is.

Shopper: Let me check the details; your order was 58 and bought on December 29, 2023. The price was 2,800 baht, right?

Customer: Yes, could I make a refund?

Shopper: OK, I refund it for you.

Customer Refund Request Form

Order date: _____

Order ID: _____

Product: _____

Price: _____

Why you are asking for a refund: _____

Name: _____

Surname: _____

Address: _____

Phone number: _____

E-mail: _____