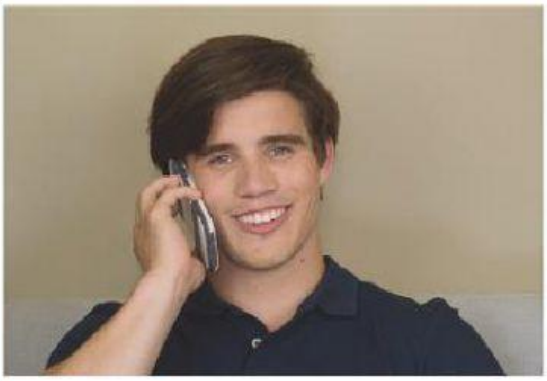
DATE: _____ NAME: _____ CLASS: _____

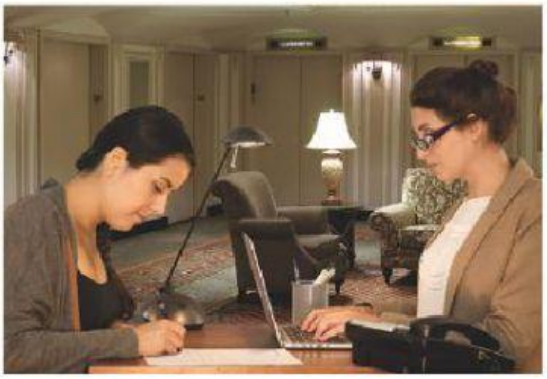
AT A HOTEL

1 11.10 Watch or listen to the first part of *Learning Curve*. **PUT AN (X) IN THE** type of room that Ethan and Penny have.

	Standard room	Deluxe room
Ethan		
Penny		

2 11.10 Watch or listen again. Are the sentences true (T) or false (F)?





1 Ethan's going to reserve a hotel room in New York. ____
2 He has a meeting there. ____
3 He reserves a room for three nights. ____
4 Breakfast is included in the price. ____
5 There's a discount for all the rooms. ____
6 Penny spells her first name for the receptionist. ____
7 Her room's on the seventh floor. ____

Conversation builder arriving at a hotel

Hotel receptionist:

Welcome to the ... Hotel.
(Are you) Checking in?
Could you spell your last name, please?
Could/Can I have your identification/ID/credit card, please?
Can you sign this form, please?
Here's your room key/passport/credit card.

Hotel guest:

I reserved a room under/in the name of ...
I have a reservation under/in the name of ...
Which floor did you say?
What's the WiFi password?

3 Read the Conversation builder. Order the sentences from 1–9 to make a conversation.

a ☐ Here you are. Here's my passport.
b ☐ Sure.
c ☐ OK. Here's your room key. Room number 1203, on the twelfth floor.
d ☐ Thank you. Could I have your ID, please?
e ☐ Thanks. Which floor did you say? The tenth?
f ☐ Great. Can I have your credit card, please?
g ☐ Yes. I reserved a room under the name of Lucía Espinosa.
h ☐ No, the twelfth floor.
i ☐ Welcome to Park Road Hotel. Checking in?

4 11.11 Watch or listen to the second part of the show. Who enjoyed their stay at the hotel? Who didn't enjoy it?

WHO ENJOYED THEIR STAY AT THE HOTEL?

_____

WHO DIDN'T ENJOY IT?

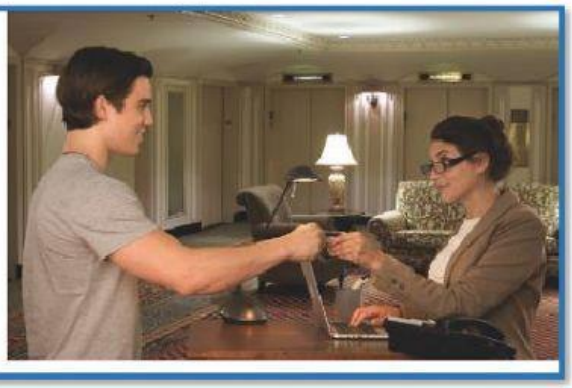
_____

_____

5

11.11 Watch or listen again. Choose the correct options to complete the sentences.

1 Penny says she'd like to *check in / check out / change rooms*.
2 Penny's stay was *horrible / comfortable / lovely*.
3 Ethan paid *more than / less than / the same as* Penny.
4 The WiFi in Ethan's room was *awful / pretty good / very good*.



6 **READ THE SKILL BOX. COMPLETE MINI-CONVERSATIONS 1-4 WITH A PHRASE TO CHECK THE INFORMATION.**

Skill checking information

If you aren't sure if information is correct, you can check it with the person who said it.

Formal:

You're going on May 11. Is that correct? *He's over eighteen. Is that correct?*

Neutral:

Did you say one room for one night? *Did you say the fourth floor?*

Informal:

That's with the discount, right? *Breakfast is at seven, right?*

1 A I'd like to reserve a double room for two nights.
  B You want a double room. _____?
2 A I'd like a standard room for three nights. Arriving on April 19th.
  B _____ two nights from April 19th?
3 A The price for a deluxe room is $100 a night.
  B The price includes breakfast, _____?
4 A There's a 20 percent discount for advance reservations.
  B _____ a 20 percent discount?