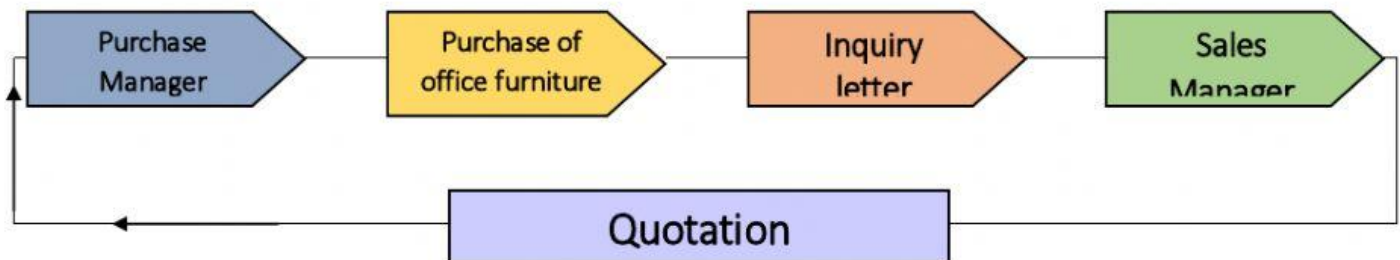


Communication Skills

Chapter 1

Q1 Answer these questions using the following communication process chart for Al Andalus Company:

- Who is the sender?
- Who is the receiver?
- What is the channel used?
- What is the message sent?
- What is the receivers' feedback?



Q2: Write the name of the method of communication for each of the following pictures and classify into (verbal, written, visual, or non-verbal communication).

