

## At the Hotel: Listening (A2/B1)

Name: \_\_\_\_\_

Score: \_\_\_\_/

### Task A: Checking In and Out (Problems)

Decide if the statements are true or false. Write true or false in the space provided.

[www.youtube.com/watch?v=uFMIr668Oek&ab\\_channel=TravelEnglishListening](http://www.youtube.com/watch?v=uFMIr668Oek&ab_channel=TravelEnglishListening)

#### Conversation 1

1. The receptionist cannot find any record of Mr Schmidt's booking. \_\_\_\_\_
2. Mr Schmidt realizes that he has made a mistake. \_\_\_\_\_
3. Mr Schmidt accepts a double room on the fortieth floor. \_\_\_\_\_

#### Conversation 2

4. The woman has arrived at the Continental Hotel. \_\_\_\_\_
5. The woman will have to travel far to get to Holiday Inn. \_\_\_\_\_

#### Conversation 3

6. The guest assumed that he would not have to pay the bill personally. \_\_\_\_\_
7. The guest's credit card is rejected. \_\_\_\_\_
8. The guest does not blame the hotel for the confusion. \_\_\_\_\_

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### Task B: Ordering Food and Drink/Reporting a Problem (same link as Task A)

Answer the comprehension questions by writing the missing words in each space.

1. What meal of the day is the guest ordering?  
He orders \_\_\_\_\_.
2. What food does he order?  
He orders \_\_\_\_\_ and bacon.
3. What room is the guest staying in?  
He is staying Room \_\_\_\_\_.
4. What device is not functioning?  
The \_\_\_\_\_.
5. Will the guest have to wait a long time for someone to come to her room?  
\_\_\_\_\_ she \_\_\_\_\_.

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