PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following coupon.



147. What is indicated about the promotion?

(A) It involves giving out free plants.
(B) It applies to multiple types of items.
(C) It rewards the nursery's long-time customers.
(D) It requires shoppers to spend a certain amount of money.

148. What is suggested about Hones Hill Nursery?

(A) It also stocks outdoor furniture.
(B) It is closed one day per week.
(C) It offers some off-site services.
(D) It mainly serves other businesses.

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LIVEWORKSHEETS

Questions 149-150 refer to the following text-message chain.

Jamar Richardson [6:14 P.M.]
Hi, Amina. I just got approved to attend the University Financial Aid Professionals conference this year, and I saw that you're presenting. Why don't we meet up while we're there?

Amina Ndiaye [6:28 P.M.]
Hi, Jamar. Sure, I'd love to catch up. It's been two years since you left, right? I can't believe it. It seems like only yesterday that you were our newest student counselor.

Jamar Richardson [6:31 P.M.]
I know! So, my plane will arrive on Thursday at around 7. Could we get together for a late dinner?

Amina Ndiaye [6:33 P.M.]
Hmm. How about lunch on Saturday? I'd like to use Thursday evening to prepare for my presentation.

Jamar Richardson [6:34 P.M.]
That should work.

Amina Ndiaye [6:35 P.M.]
Great. If we don't run into each other before then, let's text again on Friday to figure out the details.

149. Who most likely is Mr. Richardson?

(A) Ms. Ndiaye's former coworker
(B) Ms. Ndiaye's co-presenter
(C) A university student
(D) A conference organizer

150. At 6:34 P.M., what does Mr. Richardson mean when he writes, "That should work"?

(A) He thinks some preparations will be useful.
(B) He believes some equipment is reliable.
(C) He does not mind providing some assistance.
(D) He can probably meet at a suggested time.

LIVEWORKSHEETS

Questions 151-152 refer to the following e-mail.

E-Mail message

From:	<lester.knight@eorp.com>
To:	<benita.garza@niy-mail.com>
Subject:	Upcoming appointment
Date:	January 2
Attachment:	Information

Dear Ms. Garza,

Thank you for making an appointment to meet with me on **January 17 at 2 P.M.** I am excited to have the chance to help you achieve your goals—whether they are buying a house, sending children to university, or something else—through careful money management and smart investing.

In order to make our first meeting as productive as possible, there is some information about your income, assets, debts, and so on that you will need to have at hand. Please review the attachment to this e-mail to see the full range of paperwork that will be necessary. It is also a good idea to think of and write down any questions that you may have for me before coming to my office.

I look forward to meeting you.

Sincerely,

Lester Knight

151. What most likely is Mr. Knight's job?

(A) Real estate agent
(B) Private tutor
(C) Financial advisor
(D) Job recruiter

152. According to Mr. Knight, what is the purpose of the attachment?

(A) To describe the location of an office
(B) To justify a request for payment
(C) To summarize the details of an offer
(D) To provide a list of required documents

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LIVEWORKSHEETS

Questions 153-155 refer to the following notice.

PUBLIC NOTICE

March 6: The City of Donnerly proposes the upgrading of a portion of its water distribution system starting in April. — [1] —. Steel pipes of insufficient size for the city's current needs will be replaced with high-density plastic pipes. — [2] —. A city assessment has determined that this project may have an impact on local wetlands. Therefore, this notice is being given in order to provide residents with an opportunity to express their environmental and safety concerns. — [3] —. The project file, which includes the results of the assessment, is available for public viewing at the Water Services Department in City Hall. Comments on the project may be submitted at the same place until March 27. — [4] —.

153. Why was the notice written?

(A) To announce a business opportunity
(B) To seek feedback on a proposal
(C) To caution residents about service interruptions
(D) To correct a misunderstanding about a project

154. What is suggested about Donnerly?

(A) Its water usage has increased.
(B) It is located in a relatively dry region.
(C) Its officials will hold a public meeting.
(D) It evaluated the quality of its drinking water.

155. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Valves will also be added to the remaining pipes to limit water loss from line breaks."

(A) [1]
(B) [2]
(C) [3]
(D) [4]

LIVEWORKSHEETS

Questions 156-157 refer to the following sign.

Nabors Associates

Please read before using the microwave!

1. Do not use the microwave to heat any foods that are likely to give off a strong smell (e.g., fish).
2. Cover your dish with a lid or paper towel to prevent food from splattering inside the microwave.
3. If your food does splatter or drip in the microwave, clean it up immediately. Cleaning products can be found under the sink.
4. Any problems with the microwave should now be reported to Tony Mitchell in Maintenance (ext. 32), not an office administrator.

156. What is the purpose of the sign?

(A) To publicize the features of an amenity
(B) To warn about some dangers
(C) To explain a process
(D) To issue a set of rules

157. What is most likely true about Mr. Mitchell's job duties?

(A) They are specified in a handbook.
(B) They have recently grown.
(C) They mainly consist of cleaning tasks.
(D) They include communicating with office administrators.

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LIVEWORKSHEETS

Questions 158-160 refer to the following e-mail.

From:	Scott Pham
To:	Volunteer List
Subject:	Munseck Book Fair
Date:	August 7

Hello, Volunteers!

On behalf of the Munseck Book Fair Organizing Committee, I'd like to welcome you all to the team responsible for putting on this wonderful event.

You'll receive an e-mail later this month from the supervisor of your particular area (e.g., exhibitor assistance, transportation, etc.) that specifies details such as where to report for your shift, but I have some general tips and information to share first.

We recommend that all volunteers wear comfortable shoes, as well as bring sunscreen just in case it is needed. Also, because the Hondina Convention Center is a large venue, you should plan to arrive 15 minutes early to ensure that you make it to your shift on time.

No matter what you do at the fair, your priority once you put on your "Volunteer" badge will be to assist the guests. Please take a look at the "Fairgoers Guide" booklet that you will be given at the entrance so that you can help them find convenience facilities. If you're asked a question that you can't answer, direct the asker to the nearest information booth.

See you at the fair!

Regards,

Scott Pham
Head Volunteer Coordinator

158. What information does Mr. Pham mention will be provided in a future e-mail?

(A) Some training session dates
(B) Some uniform requirements
(C) Some transportation costs
(D) Some work sites

159. What is suggested about the volunteers?

(A) Some of them will be stationed outside.
(B) There will be 15 of them in each activity area.
(C) They will receive a badge at the entrance to the fair.
(D) They will be entitled to free lodging.

160. How are volunteers encouraged to learn about the fair?

(A) By asking their supervisors
(B) By exploring it on foot
(C) By reading a publication
(D) By visiting an information booth

LIVEWORKSHEETS

Questions 161-163 refer to the following article.

Excitement, Controversy Surround Tourism Board Contest

The Haspanton Tourism Board has caused a stir with its latest event, the "#MyHaspanton Contest." The contest offers $1,000 to the person who creates a short video that best embodies Haspanton. Videos must be posted to the social media platform Shoutster and tagged with "#MyHaspanton." The winner will be determined by a combination of the number of "Likes" that each video receives and votes to be submitted by members of the tourism board.

The contest was dreamed up by Ella Forte, the board's newest member as well as its only one under 35. In a phone call yesterday, Ms. Forte said the contest "makes use of both technology and Haspanton's greatest resource—its people." It has certainly been met with enthusiasm from Shoutster users. Nearly 80 videos have been posted so far, and they have garnered more than 10,000 "Likes" in total.

However, not everyone is pleased with the contest. At last week's city council meeting, local restaurant owner Ernest Mathews complained that the board was essentially ignoring the ideas of anyone who does not use Shoutster. "Most of my customers are seniors, and none of them are on Shoutster," he said. "The side of Haspanton that is represented in this contest is too narrow." In response, Council Member Juanita Padilla said she would urge the board to consider multiple participation methods for future promotions.

161. What phase is the contest currently in?

(A) It has not yet begun.
(B) Entries are being submitted.
(C) The tourism board is voting.
(D) The winner has been chosen.

162. What is stated about Ms. Forte?

(A) She was present at a city council meeting.
(B) She has a personal Shoutster account.
(C) She appeared in a short promotional video.
(D) She is the youngest member of an organization.

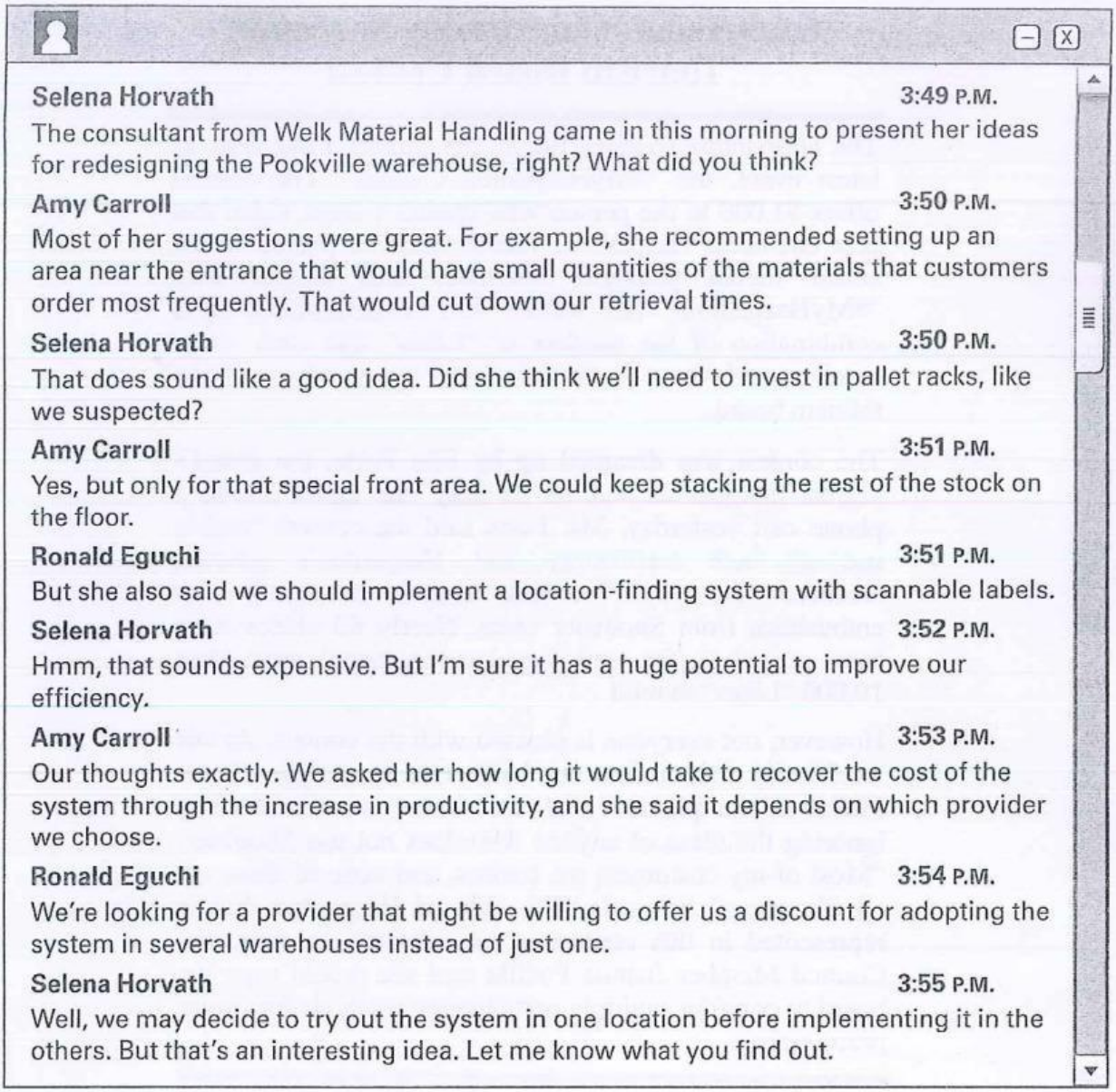
163. What does Mr. Mathews dislike about the contest?

(A) That the tourism board can influence its results
(B) That it excludes some residents' perspectives
(C) That it has been unsuccessful in the past
(D) That it is expensive for the city

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LIVEWORKSHEETS

Questions 164-167 refer to the following online chat discussion.



Selena Horvath 3:49 P.M.
The consultant from Welk Material Handling came in this morning to present her ideas for redesigning the Pookville warehouse, right? What did you think?

Amy Carroll 3:50 P.M.
Most of her suggestions were great. For example, she recommended setting up an area near the entrance that would have small quantities of the materials that customers order most frequently. That would cut down our retrieval times.

Selena Horvath 3:50 P.M.
That does sound like a good idea. Did she think we'll need to invest in pallet racks, like we suspected?

Amy Carroll 3:51 P.M.
Yes, but only for that special front area. We could keep stacking the rest of the stock on the floor.

Ronald Eguchi 3:51 P.M.
But she also said we should implement a location-finding system with scannable labels.

Selena Horvath 3:52 P.M.
Hmm, that sounds expensive. But I'm sure it has a huge potential to improve our efficiency.

Amy Carroll 3:53 P.M.
Our thoughts exactly. We asked her how long it would take to recover the cost of the system through the increase in productivity, and she said it depends on which provider we choose.

Ronald Eguchi 3:54 P.M.
We're looking for a provider that might be willing to offer us a discount for adopting the system in several warehouses instead of just one.

Selena Horvath 3:55 P.M.
Well, we may decide to try out the system in one location before implementing it in the others. But that's an interesting idea. Let me know what you find out.

164. Why did Ms. Horvath begin the online chat discussion?
(A) To learn about the outcome of a meeting
(B) To clarify the contents of a document
(C) To discuss arrangements for an inspection
(D) To share her opinions on a presentation

165. What is NOT a recommendation that a consultant made?
(A) Installing racks in one part of a facility
(B) Painting lines on a floor to mark aisle sizes
(C) Using stickers that can be read electronically
(D) Making popular types of stock more accessible

166. At 3:53 P.M., what does Ms. Carroll most likely mean when she writes, "Our thoughts exactly"?
(A) She and Mr. Eguchi have mixed feelings about an idea.
(B) She and Mr. Eguchi are confused by some findings.
(C) A warehouse's output is disappointingly low.
(D) The budget for a project should not be increased.

167. According to Ms. Horvath, what might the chat participants' company choose to do?
(A) Open a new location in Pookville
(B) Customize some features of a system
(C) Conduct a small-scale test of a scheme
(D) Discount some older merchandise

LIVEWORKSHEETS