

10.3.1 FUNCTIONAL LANGUAGE

KEEPING YOUR LISTENER ENGAGED

A Listen and complete the conversation.

- A So, I have to tell you what happened to us the other night when we went to Paco's.
- B Paco's? That new fancy place downtown?
- A Yes, ¹ _____. It was a disaster.
- B Oh really? How come?
- A Well, the restaurant was full, ² _____. They couldn't find our reservation. I told them when I made the reservation, but that wasn't enough apparently. I should have confirmed the reservation by email. They couldn't find any record of it. ³ _____!
- B What happened next?
- A They said that they were too busy for walk-in customers and asked us to leave.
- B Seriously? So, they didn't have your reservation, and they wanted you to leave?
- A Exactly. I was so furious but then, ⁴ _____?
- B What?
- A Well, ⁵ _____? The manager heard what was going on and told us we could use a private dining room upstairs. ⁶ _____? He must've felt bad. Anyway, it was beautiful up there.
- B So, you were all really happy in the end.
- A Well, ⁷ _____. We went from incredibly angry to very happy in a matter of seconds!



REAL-WORLD STRATEGY: SHOWING INTEREST IN A STORY

B Listen to the next part of the conversation. Complete the expressions.

- B ¹ _____!
- A Why?
- B Because the very same thing happened to us at Paco's!
- A ² _____. Seriously?
- B Yes, just a few weeks ago.
- A ³ _____ got the private dining room upstairs as well!
- B We certainly did!
- A And ⁴ _____ had the same problem with the reservation as we did?
- B Exactly the same, everything!
- A Do you think they do it on purpose to tease us?
- B I don't know, but it's a big coincidence, isn't it?
- A It sure is! But at least it turned out OK for both of us.
- B More than OK. I think we should go back together and see what happens next time!